

# IP Advanced Radio System IP100H / IP1000C / IP100FS Demonstration Setup Guide



Icom Inc.

# **OUTLINE**

This guide is designed to provide demonstration setup guide about Icom's IP ADVANCED RADIO SYSTEM, based on the IP100H's firmware Revision 1.02 and IP1000C's firmware Revision 1.02.

If you have any questions about this guide, please contact your local Icom distributors.

#### **Guide Revisions**

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# TABLE OF CONTENTS

| SECTION 1 | REQUIRED EQUIPMENT   |    |
|-----------|--|----|
| SECTION 2 | SETTING EXAMPLES   |    |
|           | 2-1 STAND ALONE NETWORK CONNECTION AND IP ADDRESS SETTINGS |    |
|           | 2-2 IP NETWORK CONNECTIONS AND SETTING EXAMPLES            | 9  |
|           | 2-3 HOW TO SET AND USE THE ID LIST                         | 16 |
|           | 2-4 HOW TO ENTER AND SEND A MESSAGE                        | 21 |
|           | 2-5 HOW TO SET AND USE THE IP100FS                         | 27 |
| SECTION 3 | Q & A  | 51 |

# **SECTION 1 REQUIRED EQUIPMENT**

The following equipment is required to demonstrate the system.

| IP1000C  | IP100H (2 units)                              | Access point • IEEE802.11a/g • Recommendation: Optional AP-90M |
|--|---|--|
| PC With one of the following OSs installed.  • Windows® 8 (32/64bit)  • Windows® 7 (32/64bit)  • Windows Vista® (32bit) (Home Premium / Professional / Ultimate (or equivalent) editions are supported.) | IP100FS                                       | LAN cable (2 cables)   |
| CLONING CABLES (For IP100H, both cables are required) • OPC-2144 • OPC-478UC   | CLONING SOFTWARE<br>(For IP100H)<br>CS-IP100H |  |

# **SECTION 2 SETTING EXAMPLES**

#### 2-1 STAND ALONE NETWORK CONNECTION AND IP ADDRESS SETTINGS

Set an access point, PC, IP1000C and IP100H using the following steps.

**IMPORTANT!** We recommend that you connect the access point, IP1000C and PC in a standalone configuration. If you connect them to your local network with the following connection settings, your local network may not operate correctly. (IP addresses may overlap.)

**STEP 1: CONNECTION EXAMPLE** 

**STEP 2: ACCESS POINT SETTINGS** 

STEP 3: IP1000C SETTINGS

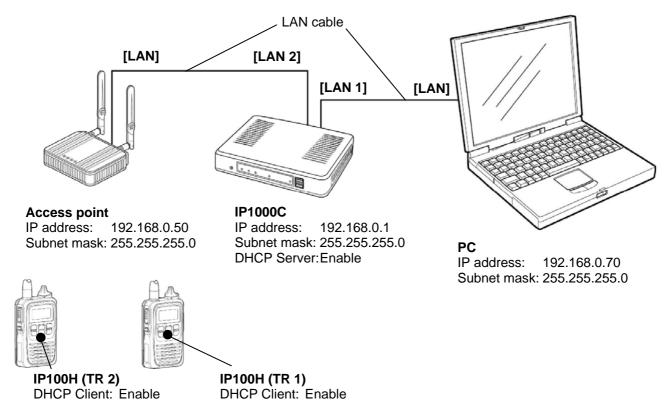
**STEP 4: IP100H SETTINGS** 

**STEP 5: DEMONSTRATION** 

STEP 1 STEP 2 STEP 3 STEP 4 STEP 5

#### **STEP 1: CONNECTION EXAMPLE**

See each equipment's instruction manual for connection details.



#### **STEP 2: ACCESS POINT SETTINGS**

Set your access point's IP address to 192.168.0.50, and SSID to WAVEMASTER-0.

**IMPORTANT!** If you turn ON the Hide SSID function when using IEEE802.11a, the IP100Hs may not connect to the access point.

#### [RECOMMENDATION]

We recommend that you set the access point's authentication as follows:

For example:

• Authentication: WPA-PSK-WPA2-PSK

Encryption Type: TKIP-AESPSK: 5cf97dgh6

STEP 1 STEP 2 STEP 3 STEP 4 STEP 5

#### STEP 3: IP1000C SETTINGS

Setting steps are as follows.

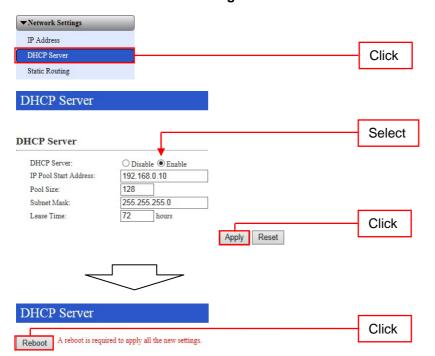
STEP 3-1 The DHCP Server settings

STEP 3-2 Common settings

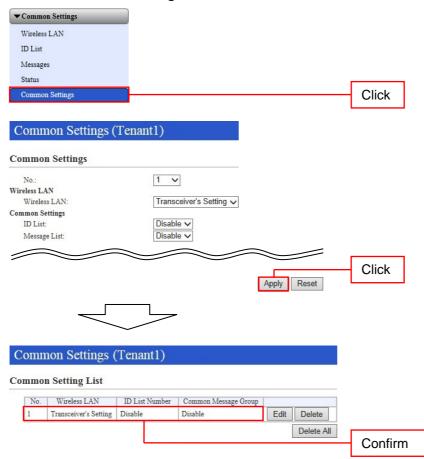
STEP 3-3 The IP100H (TR 1) settings

STEP 3-4 The IP100H (TR 2) settings

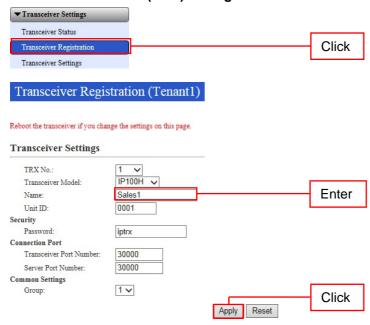
#### **STEP 3-1 The DHCP Server settings**



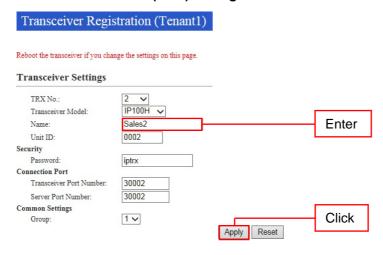
# **STEP 3-2 Common settings**



#### STEP 3-3 The IP100H (TR 1) settings

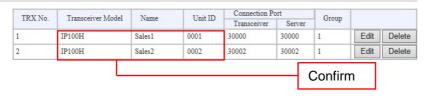


#### STEP 3-4 The IP100H (TR 2) settings



# [Confirm the IP100H (TR 1 and TR 2) settings]

#### Transceiver Setting Entry List



# STEP 4: IP100H SETTINGS (A CS-IP100H is necessary to set up the IP100H)

**BEFORE** you use a CS-IP100H, the following procedures are required. See the CS-IP100H and OPC-478UC instruction manuals for setting and installation details.

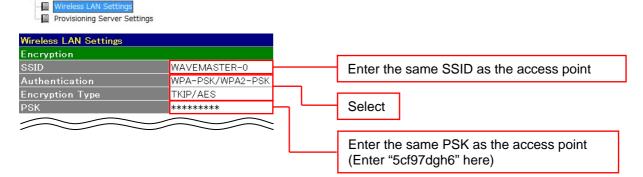
- Install the CS-IP100H (Cloning software)
- Install the OPC-478UC (Cloning cable)'s USB driver
- Connect the OPC-478UC and the IP100H
- Run the CS-IP100H

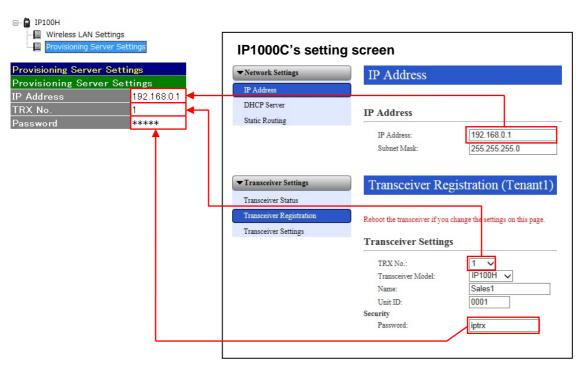
The setting steps are as follows: STEP 4-1 TR 1 settings

STEP 4-2 TR 2 settings

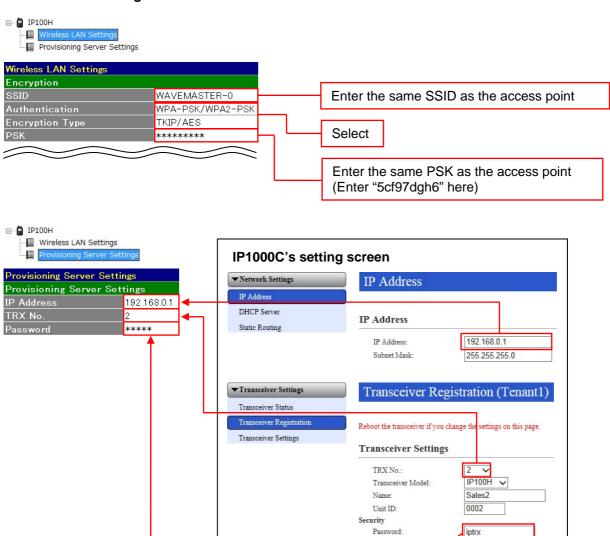
#### STEP 4-1 TR 1 settings

⊟-- 🖺 IP100H

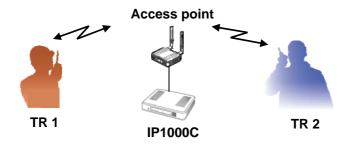




#### STEP 4-2 TR 2 settings



#### STEP 5: DEMONSTRATION [Talking between TR 1 and TR 2]



(1) Turn ON the IP100H's power (TR 1 and TR 2).

**NOTE:** When connection is finished, ricon appears on the display.

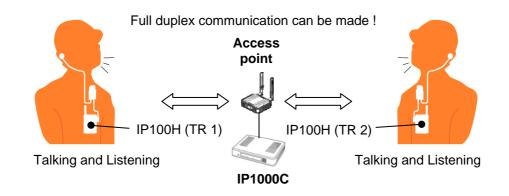
If the ricon does not appear on the display, check the following items.

- Check the access point setting.
- Check the IP100H's cloning setting.
- Check the IP1000C's setting.
- (2) Hold down TR 1's **[PTT]**, and then speak into the microphone at a normal voice level. Your voice is heard from TR 2's speaker. After speaking, release **[PTT]** to listen.
- (3) Hold down TR 2's [PTT], and then speak into the microphone at a normal voice level. Your voice is heard from TR 1's speaker.

  After speaking, release [PTT] to listen.

#### **CONVENIENT!**

When you use the IP100H with optional HM-153LS or HM-166LS EARPHONE-MICROPHONE, you can use the IP100H in hand-free operation (full duplex mode).

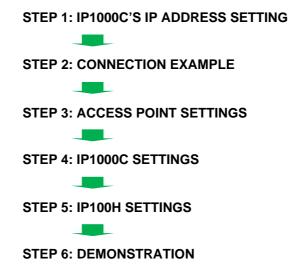


#### 2-2 IP NETWORK CONNECTIONS AND SETTING EXAMPLES

If you want to connect the IP ADVANCED SYSTEM to an existing IP network, set an access point, PC, IP1000C and IP100H as shown in the following steps.

**IMPORTANT!** Two static IP addresses are required for setting of the access point and the IP1000C. Ask your system administrator for details for about the IP addresses.

If another DHCP server is already working in the IP network, turn OFF the IP1000C's DHCP server function.

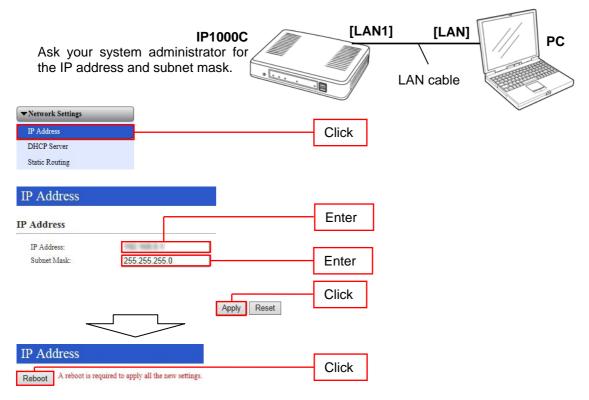


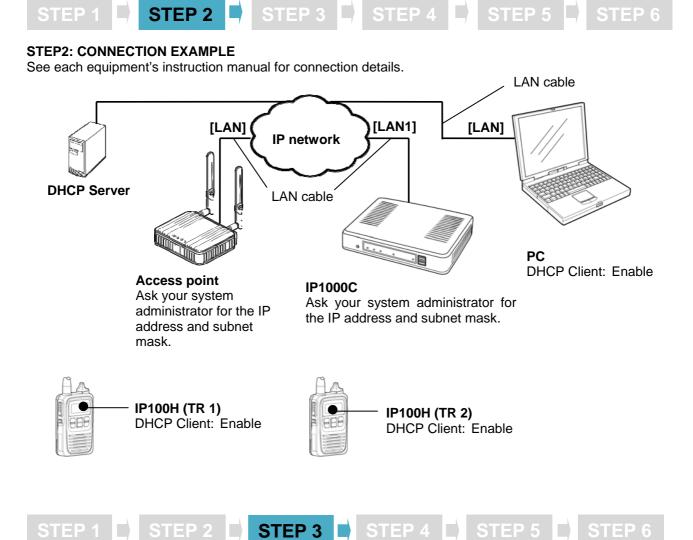


#### STEP1: IP1000C'S IP ADDRESS SETTING

Before you connect the IP1000C to an IP network, ask your system administrator for the IP1000C's IP address.

Connect a PC and the IP1000C via a LAN cable, and then enter it into the field as follow.





#### STEP3: ACCESS POINT SETTINGS

Ask your system administrator for the access point's IP address, and then enter it into the access point field, and then set the **SSID** to **WAVEMASTER-0**.

**IMPORTANT!** If you turn ON the Hide SSID function on IEEE802.11a, IP100H may not connect to the access point.

#### [RECOMMENDATION]

We recommend that you set the access point's authentication as follows: For example:

• Authentication: WPA-PSK-WPA2-PSK

Encryption Type: TKIP-AESPSK: 5cf97dgh6

#### STEP 4: IP1000C SETTINGS

The setting steps are as follows:

STEP 4-1 The DHCP Server confirming

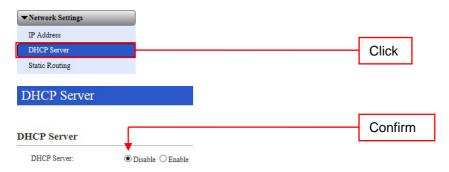
STEP 4-2 Common settings

STEP 4-3 The IP100H (TR 1) setting

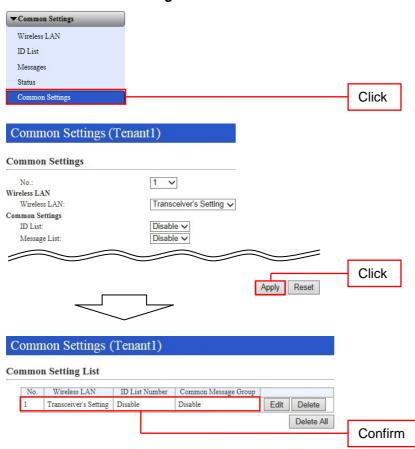
STEP 4-4 The IP100H (TR 2) setting

#### **STEP 4-1 The DHCP Server confirming**

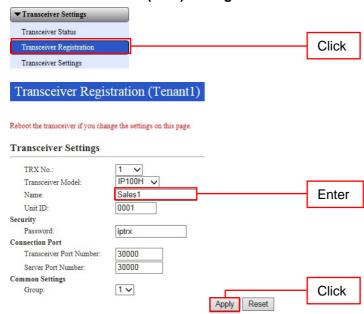
If another DHCP server is already working in the IP network, confirm to turn OFF the IP1000C's DHCP server function as follows.



#### **STEP 4-2 Common settings**



#### STEP 4-3 The IP100H (TR 1) settings

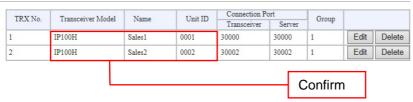


#### STEP 4-4 The IP100H (TR 2) settings

#### Transceiver Registration (Tenant1) Reboot the transceiver if you change the settings on this page. Transceiver Settings TRX No.: IP100H ✓ Transceiver Model: Enter Name: Sales2 Unit ID: 0002 Security Password: iptrx Connection Port Transceiver Port Number: 30002 Server Port Number: 30002 Common Settings Click 1 🗸 Group: Apply Reset

# [Confirm the IP100H (TR 1 and TR 2) settings]

Transceiver Setting Entry List

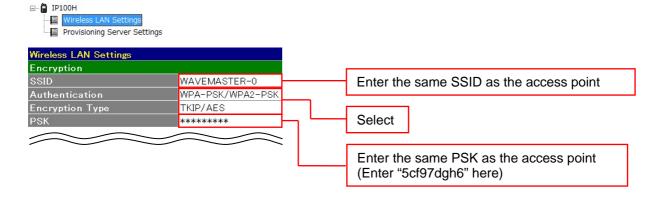


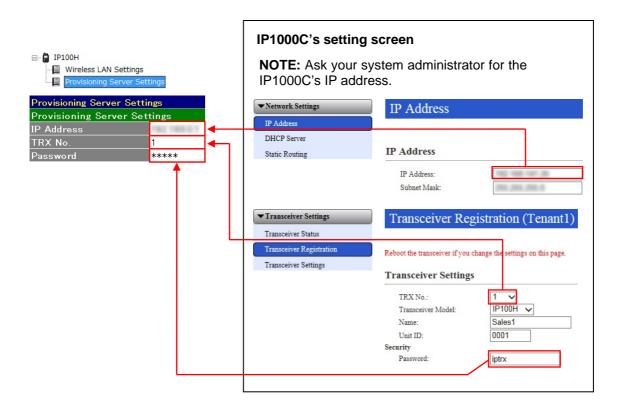
STEP 1 ☐ STEP 2 ☐ STEP 3 ☐ STEP 4 ☐ STEP 5 ☐ STEP 6

#### STEP 5: IP100H SETTINGS (A CS-IP100H is necessary to set up the IP100H)

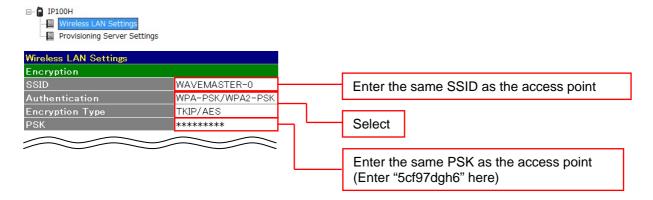
The setting steps are as follows. STEP 5-1 TR 1 settings STEP 5-2 TR 2 settings

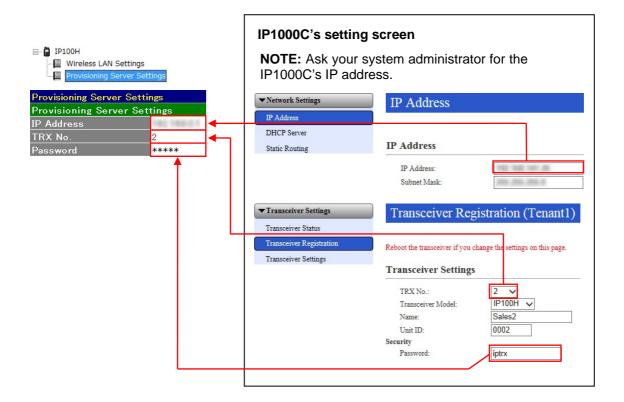
#### STEP 5-1 TR 1 settings



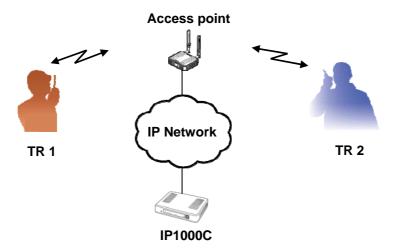


#### STEP 5-2 TR 2 settings





## STEP 6: DEMONSTRATION [Talk between TR 1 and TR 2]



(1) Turn ON the IP100H's power (TR 1 and TR 2).

NOTE: When connection is finished, ₱ icon appears on the display.

If the  $\ \$ icon does not appear on the display, check the following items.

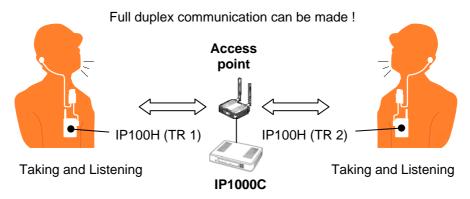
- Check the access point setting.
- Check the IP100H's cloning setting.
- Check the IP1000C's setting.
- (2) Hold down TR 1's **[PTT]**, and then speak into the microphone at a normal voice level. Your voice is heard from TR 2's speaker.

  After speaking, release **[PTT]** to listen.
- (3) Hold down TR 2's [PTT], and then speak into the microphone at a normal voice level. Your voice is heard from TR 1's speaker.

After speaking, release [PTT] to listen.

#### **CONVENIENT!**

When you use the IP100H with optional HM-153LS or HM-166LS EARPHONE-MICROPHONE, you can use the IP100H in hand-free operation (full duplex mode).



#### 2-3 HOW TO SET AND USE THE ID LIST

**BEFORE** you set the ID list, you must first complete the steps in 2-1 STAND ALONE NETWORK CONNECTION AND IP ADDRESS or 2-2 IP NETWORK CONNECTIONS AND SETTING EXAMPLES.

The IP1000C has an ID list function. If you want to initiate a group call or an individual call, register the name and ID into the list.







# STEP 1: GROUP ID SETTINGS (IF REQUIRED)

**NOTE:** If you want to use the IP ADVANCED SYSTEM to make only individual calls, skip this step and go to STEP 2.

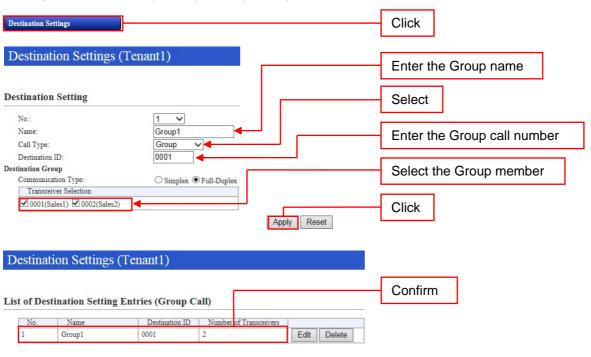
Set the ID list group to make group calls.

Enter the group call number and select the group members into this step.

#### (Setting example)

Group name: Group1Group number: 0001

• Group member: 0001 (Sales1), 0002 (Sales2)



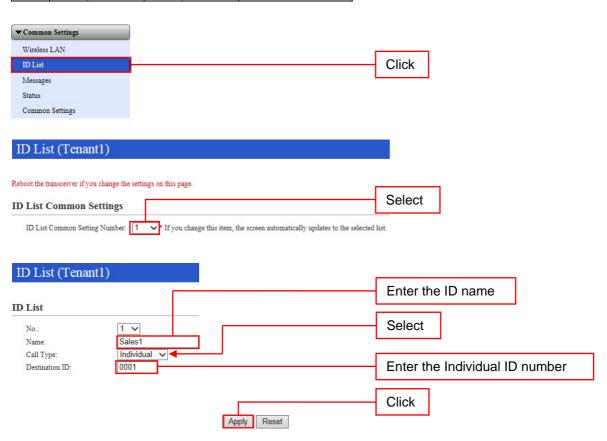


#### STEP 2: ENTER THE DESTINATION ID

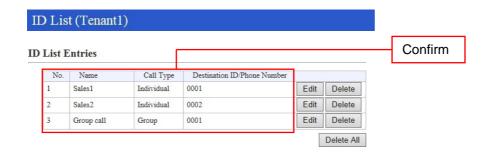
Select the individual and group numbers in the ID list. If you want to enter two or more destination IDs, repeat STEP 2.

(Setting example)

| No. | Name       | Call Type  | Destination ID |
|-----|------------|------------|----------------|
| 1   | Sales1     | Individual | 0001           |
| 2   | Sales2     | Individual | 0002           |
| 3   | Group call | Group      | 0001           |

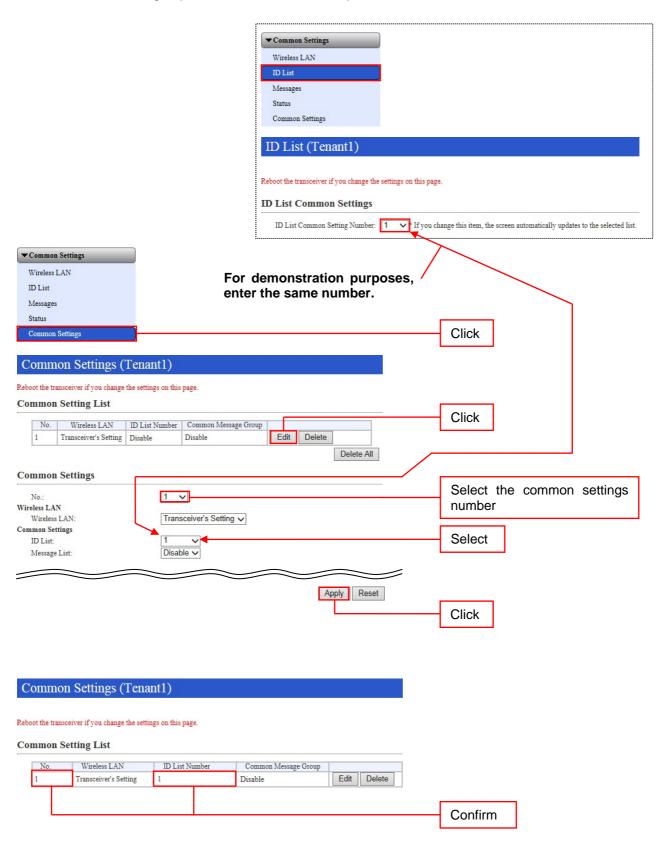


Repeat the above settings twice for entering No. 2 and No. 3 destination IDs.



#### STEP 3: ID LIST GROUP NUMBER SETTING

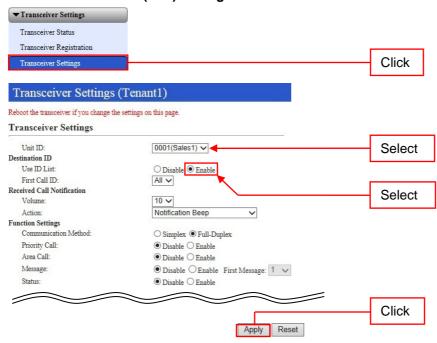
Select the same ID list group number that was set in step 2, in the ID List.



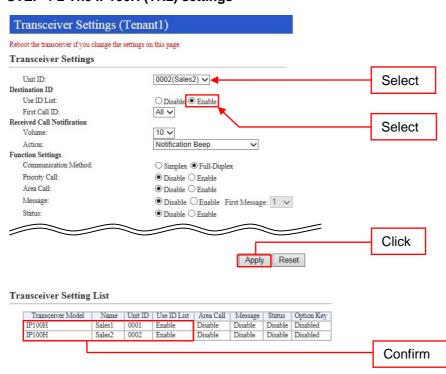
#### **STEP 4: USE ID LIST SETTING**

The setting steps are as follows. STEP 4-1 The IP100H (TR1) settings STEP 4-2 The IP100H (TR2) settings.

## STEP 4-1 The IP100H (TR1) settings

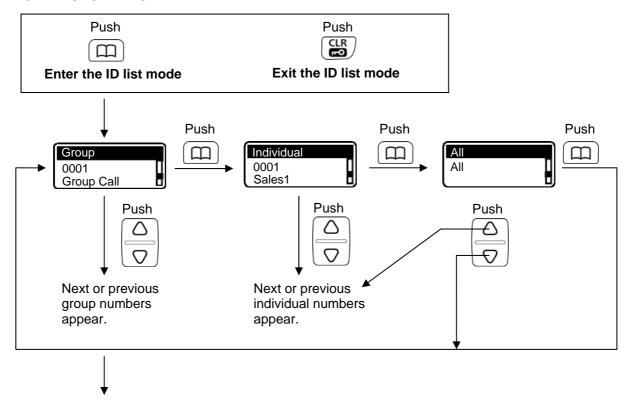


#### STEP 4-2 The IP100H (TR2) settings





#### **STEP 5: DEMONSTRATION**



While holding down **[PTT]**, speak into the microphone at a normal voice level. You can communicate with selected ID's IP100Hs.

#### 2-4 HOW TO ENTER AND SEND A MESSAGE

**BEFORE** you enter a message, you must first complete the steps in 2-1 STAND ALONE NETWORK CONNECTION AND IP ADDRESS or 2-2 IP NETWORK CONNECTIONS AND SETTING EXAMPLES.

IP1000C has a message function. The message function is convenient to send messages by only pushing [PTT], without speaking.

STEP 1: GROUP ID SETTINGS (IF REQUIRED)

STEP 2: ENTER THE DESTINATION ID

STEP 3: SELECT THE MESSAGE GROUP NUMBER AND ENTER THE MESSAGE

STEP 4: SELECT THE ID AND MESSAGE LIST

STEP 5: USE ID LIST AND MESSAGE SETTING

**STEP 6: DEMONSTRATION** 



#### STEP 1: GROUP ID SETTINGS (IF REQUIRED)

**NOTE:** If you want to use the IP ADVANCED SYSTEM to make only individual calls, skip this step and go to STEP 2.

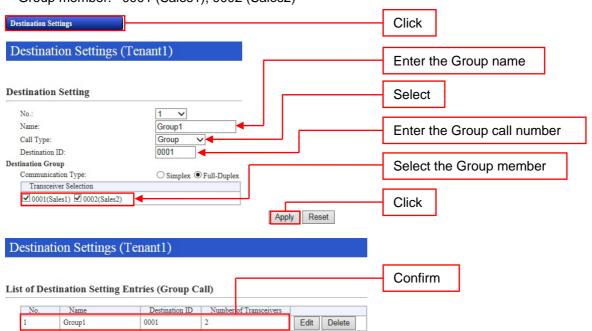
Set the ID list group to make group calls.

Enter the group call number and select the group members into this step.

(Setting example)

Group name: Group1Group number: 0001

• Group member: 0001 (Sales1), 0002 (Sales2)



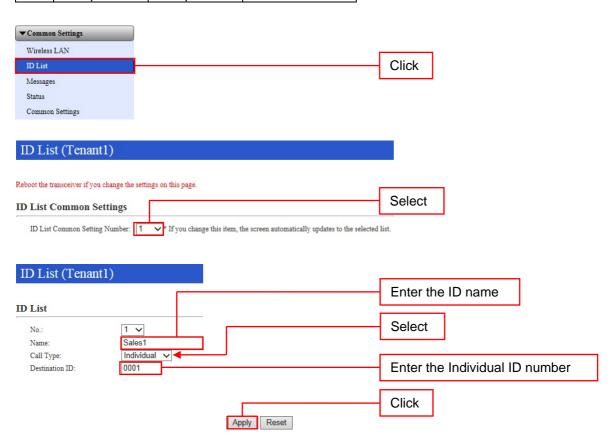


#### STEP 2: ENTER THE DESTINATION ID

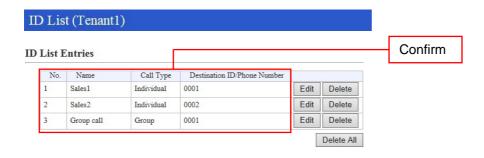
Select the individual and group numbers in the ID list. If you want to enter two or more destination IDs, repeat STEP 2.

(Setting example)

| No. | Name       | Call Type  | Destination ID |
|-----|------------|------------|----------------|
| 1   | Sales1     | Individual | 0001           |
| 2   | Sales2     | Individual | 0002           |
| 3   | Group call | Group      | 0001           |



Repeat the above settings twice for entering No. 2 and No. 3 destination IDs.



#### STEP 3: SELECT THE MESSAGE GROUP NUMBER AND ENTER THE MESSAGE

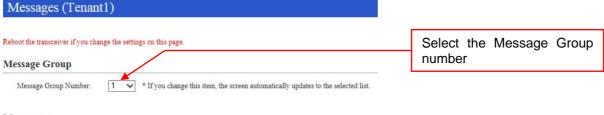
You select a message group number from 1 to 100, and enter up to 10 messages.

## (Setting example)

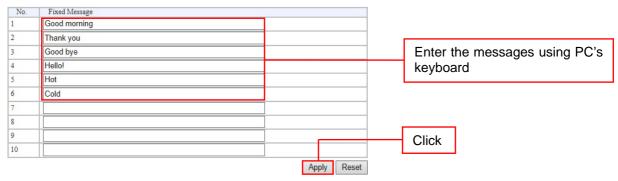
- Message Group Number: 1
- Enter messages as follow.

| No. | Fixed Message |  |
|-----|---------------|--|
| 1   | Good morning  |  |
| 2   | Thank you     |  |
| 3   | Good bye      |  |
| 4   | Hello!        |  |
| 5   | Hot           |  |
| 6   | Cold          |  |



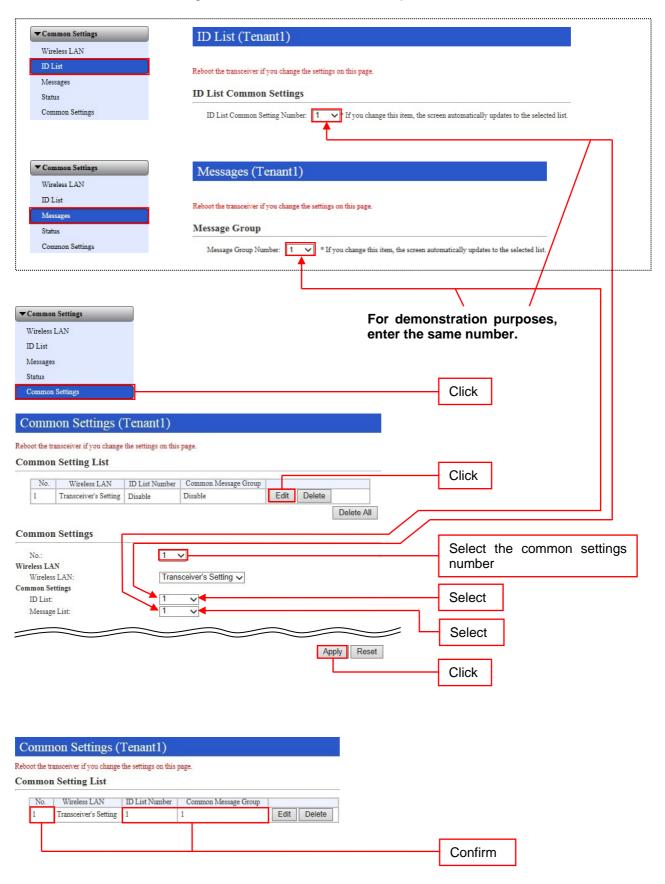


# Messages



#### STEP 4: SELECT THE ID AND MESSAGE LIST

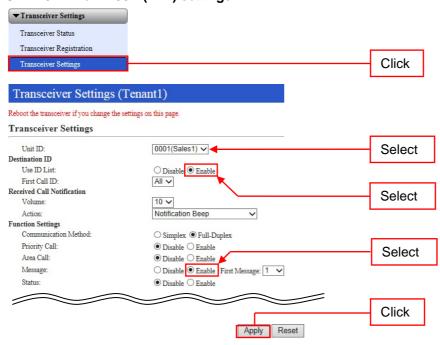
Select the same ID and Message Lists number that was set in steps 2 and 3.



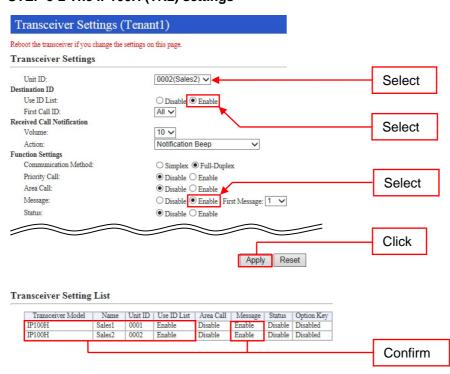
#### STEP 5: USE ID LIST AND MESSAGE SETTING

The setting steps are as follows. STEP 5-1 The IP100H (TR1) settings STEP 5-2 The IP100H (TR2) settings.

#### STEP 5-1 The IP100H (TR1) settings

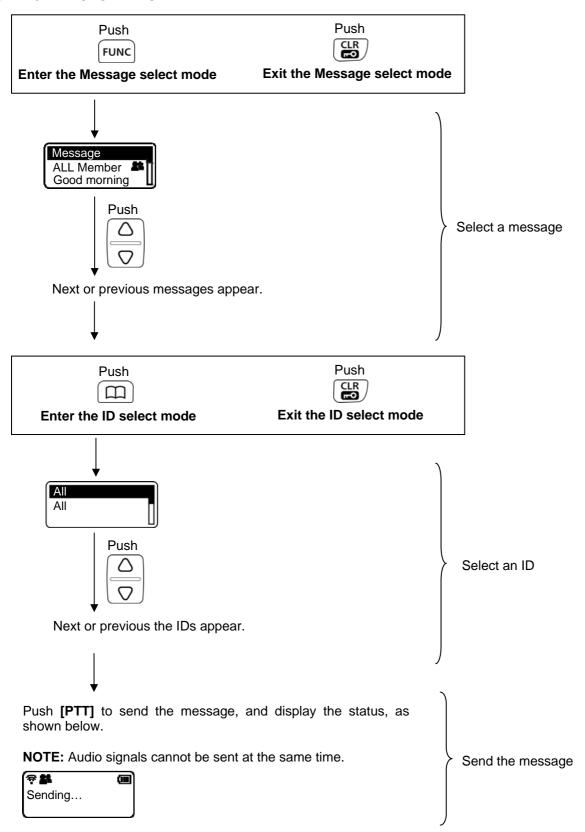


#### STEP 5-2 The IP100H (TR2) settings





#### **STEP 6: DEMONSTRATION**



#### 2-5 HOW TO SET AND USE THE IP100FS

Set an access point, PC, IP1000C, IP100H, and IP100FS using the following steps.

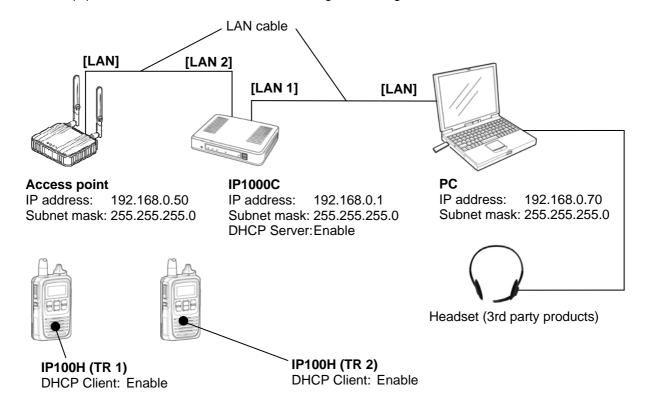
**IMPORTANT!** We recommend that you connect the access point, IP1000C and PC in a standalone configuration. If you connect them to your local network with the following connection settings, your local network may not operate correctly. (IP addresses may overlap.)





#### **STEP 1: CONNECTION EXAMPLE**

See each equipment's instruction manual for connecting and setting details.



#### **STEP 2: ACCESS POINT SETTINGS**

Set your access point's IP address to 192.168.0.50, and SSID to WAVEMASTER-0.

**IMPORTANT!** If you turn ON the Hide SSID function when using IEEE802.11a, IP100H may not connect to the access point.

### [RECOMMENDATION]

We recommend that you set the access point's authentication as follows:

For example:

• Authentication: WPA-PSK-WPA2-PSK

Encryption Type: TKIP-AESPSK: 5cf97dgh6



#### STEP 3: IP1000C SETTINGS

The setting steps are as follows.

STEP 3-1 The DHCP Server settings

STEP 3-2 Common settings

STEP 3-3 Area Call settings

STEP 3-4 The IP100H (TR 1) settings

STEP 3-5 The IP100H (TR 2) settings

STEP 3-6 The IP100FS settings

STEP 3-7 Group ID settings (If required)

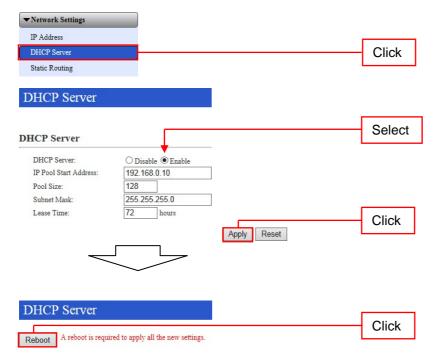
STEP 3-8 Enter the destination ID

STEP 3-9 Select the message group number and enter the message

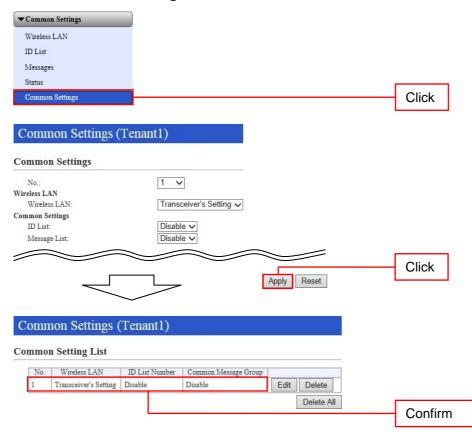
STEP 3-10 Select the message list

STEP 3-11 Use ID list and message setting

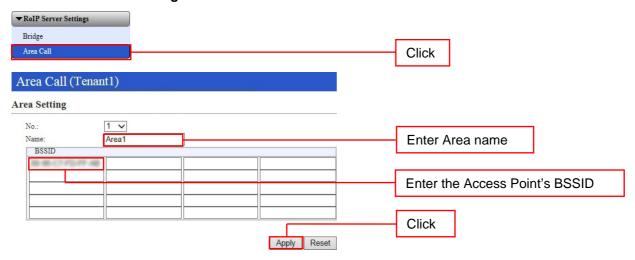
#### STEP 3-1 The DHCP Server settings



#### **STEP 3-2 Common settings**



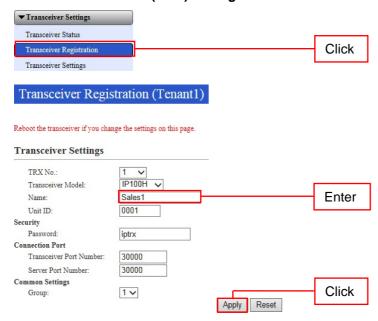
# **STEP 3-3 Area Call settings**



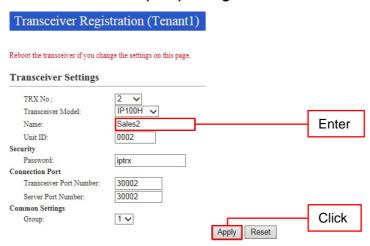
# [Confirm the Area name and BSSID settings]



#### STEP 3-4 The IP100H (TR 1) settings

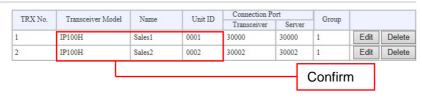


# STEP 3-5 The IP100H (TR 2) settings

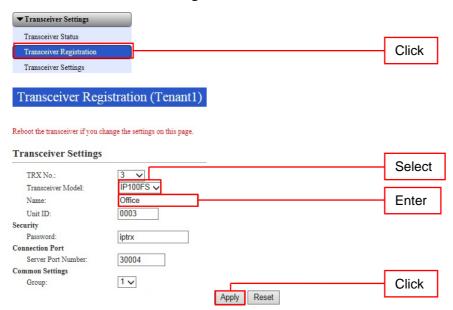


# [Confirm the IP100H (TR 1 and TR 2) settings]

Transceiver Setting Entry List

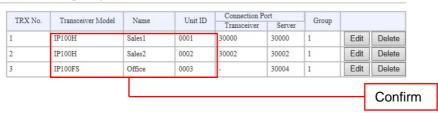


## STEP 3-6 The IP100FS settings



# [Confirm the IP100H (TR 1 and TR 2) and IP100FS settings]

#### Transceiver Setting Entry List



#### STEP 3-7 Group ID settings (If required)

NOTE: If you want to use the IP ADVANCED SYSTEM to make only individual calls, skip this step.

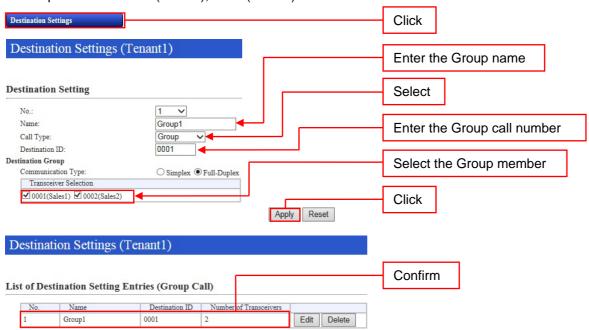
Set the ID list group to make group calls.

Enter the group call number and select the group members into this step.

# (Setting example)

Group name: Group1 Group number: 0001

• Group member: 0001 (Sales1), 0002 (Sales2)

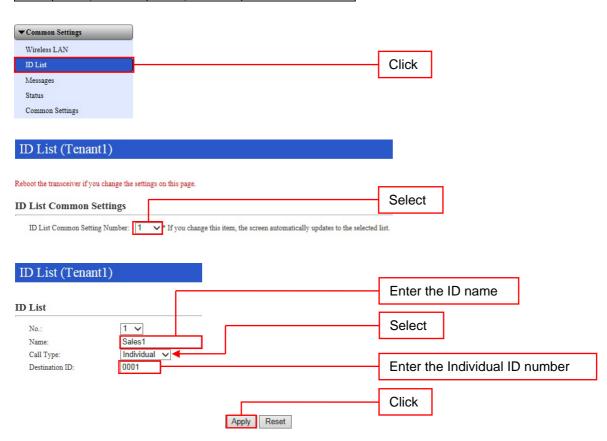


# STEP 3-8 Enter the destination ID

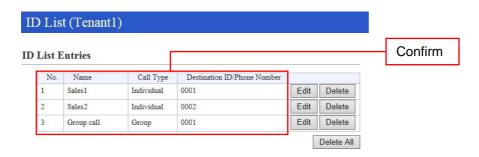
Select the individual and group numbers in the ID list. If you want to enter two or more destination IDs, repeat STEP 2.

(Setting example)

| No. | Name       | Call Type  | Destination ID |
|-----|------------|------------|----------------|
| 1   | Sales1     | Individual | 0001           |
| 2   | Sales2     | Individual | 0002           |
| 3   | Group call | Group      | 0001           |



Repeat the above settings twice for entering No. 2 and No. 3 destination IDs.



## STEP 3-9 Select the message group number and enter the message

You select a message group number from 1 to 100, and enter up to 10 messages.

## (Setting example)

Message Group Number: 1

• Enter messages as follow.

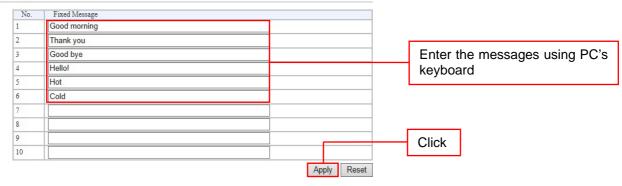
| No. | Fixed Message |  |
|-----|---------------|--|
| 1   | Good morning  |  |
| 2   | Thank you     |  |
| 3   | Good bye      |  |
| 4   | Hello!        |  |
| 5   | Hot           |  |
| 6   | Cold          |  |





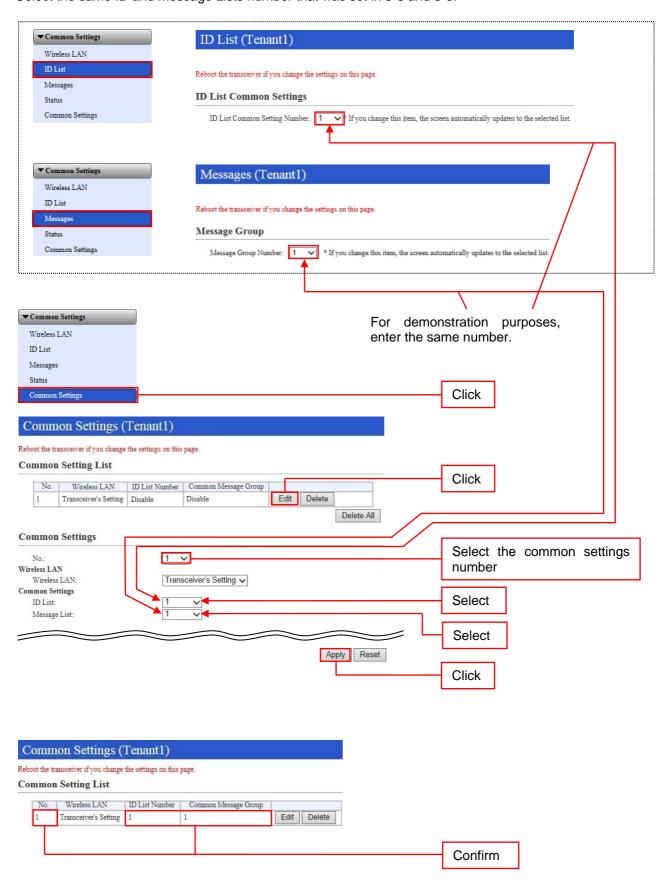
## Messages

Messages (Tenant1)



#### STEP 3-10 Select the ID and message lists

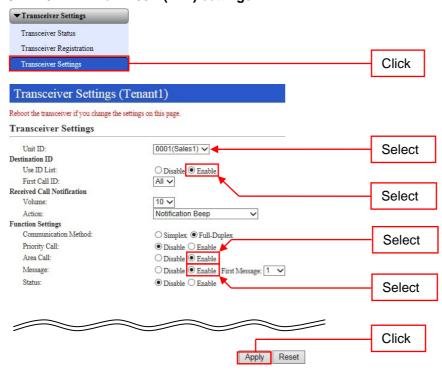
Select the same ID and Message Lists number that was set in 3-8 and 3-9.



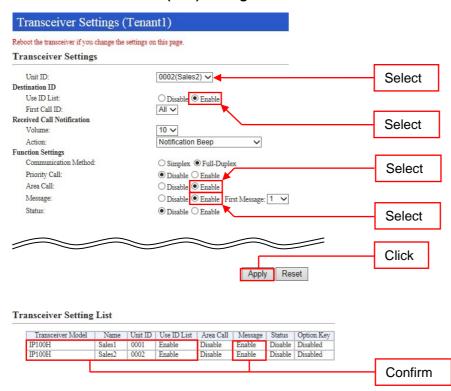
#### STEP 3-11 Use ID and message setting

The setting steps are as follows. STEP 3-11-1 The IP100H (TR1) settings STEP 3-11-2 The IP100H (TR2) settings.

## STEP 3-11-1 The IP100H (TR1) settings



#### STEP 3-11-2 The IP100H (TR2) settings





# STEP 4: IP100H SETTINGS (A CS-IP100H is necessary to set up the IP100H)

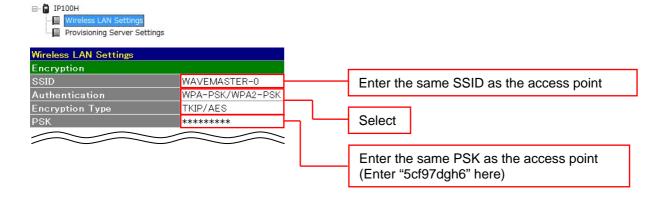
**BEFORE** you use a CS-IP100H, following procedures are required. See the CS-IP100H and OPC-478UC instruction manuals for setting and installing details.

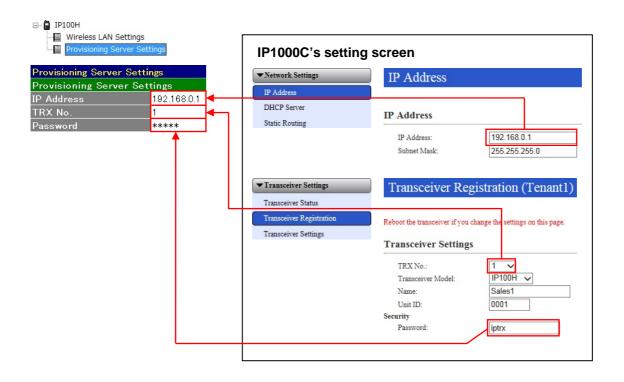
- Install the CS-IP100H (Cloning software)
- Install the OPC-478UC (Cloning cable)'s USB driver
- Connect the OPC-478UC and the IP100H
- Run the CS-IP100H

The setting steps are as follows: STEP 4-1 TR 1 settings

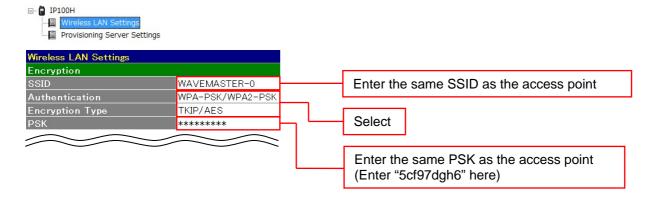
STEP 4-2 TR 2 settings

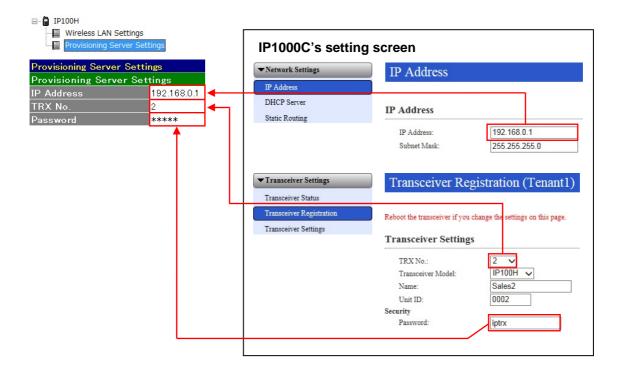
## STEP 4-1 TR 1 settings





#### STEP 4-2 TR 2 settings







## **STEP 5: IP100FS SETTINGS**

# **IMPORTANT!** Set the IP100FS's Windows® Firewall to permit before using IP100FS.

The setting steps are as follows.

STEP 5-1 Login to the IP100FS

STEP 5-2 IP100FS settings

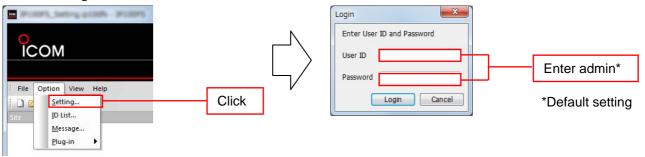
STEP 5-3 Adding an access point icon

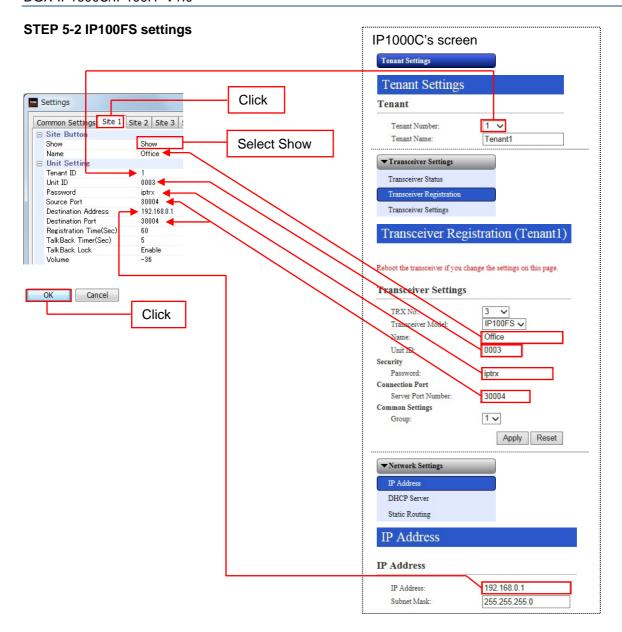
STEP 5-4 ID list setting

STEP 5-5 Message setting

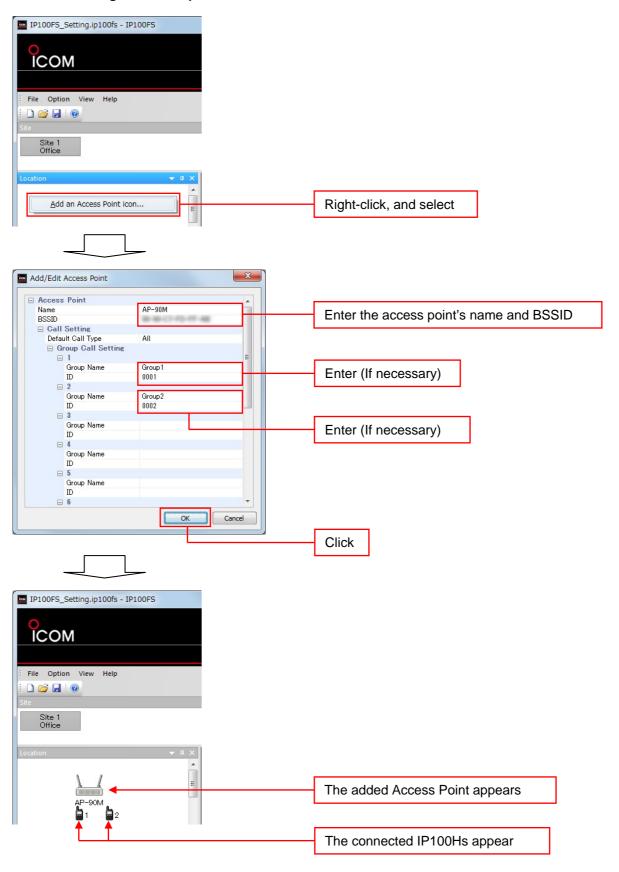
STEP 5-6 One-touch button setting

# STEP 5-1 Login the IP100FS

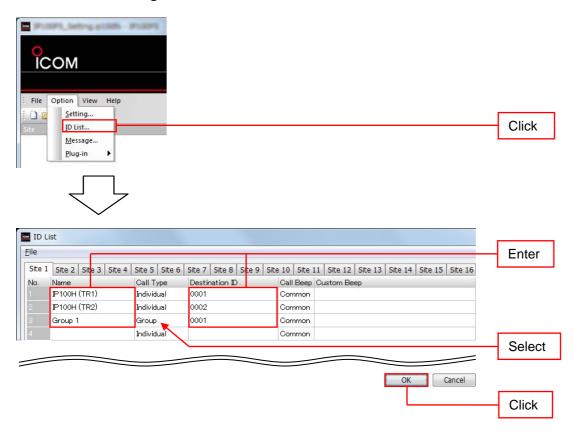




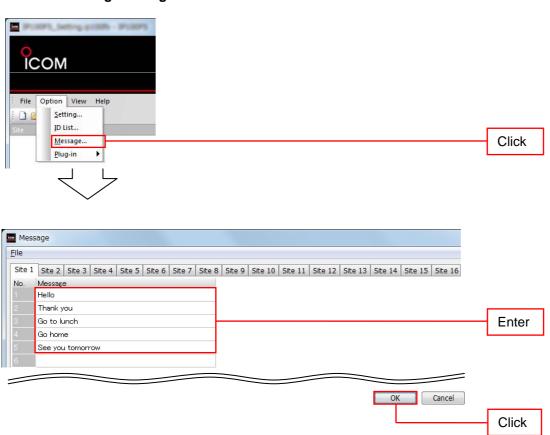
## STEP 5-3 Adding an access point icon in location window



## STEP 5-4 ID list setting



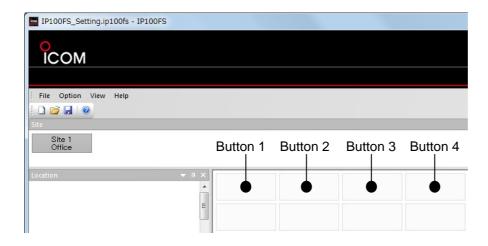
## STEP 5-5 Message setting

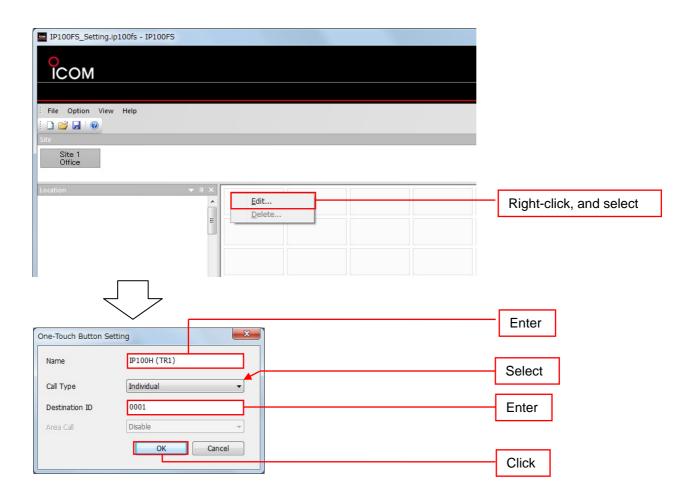


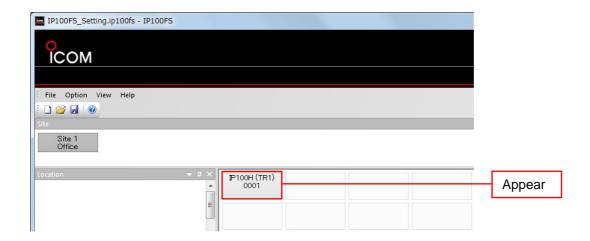
# STEP 5-6 One-touch button setting

Enter the following setting to each buttons.

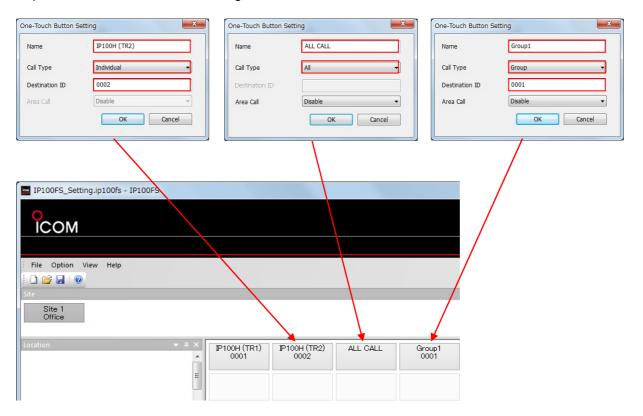
| One-touch button | Button 1     | Button 2     | Button 3 | Button 4 |
|------------------|--------------|--------------|----------|----------|
| Name             | IP100H (TR1) | IP100H (TR2) | ALL CALL | Group 1  |
| Call Type        | Individual   | Individual   | All      | Group    |
| Destination ID   | 0001         | 0002         |          | 0001     |







Repeat same one-touch button settings for Button 2, Button 3 and Button 4.



STEP 1 STEP 2 STEP 3 STEP 4 STEP 5 STEP 6

#### **STEP 6: DEMONSTRATION**

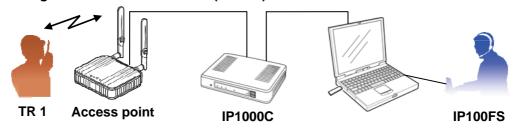
STEP 6-1 TALKING TO AN IP100H USER

STEP 6-2 SEND A MESSAGE TO AN IP100H USER

STEP 6-3 USING THE LOCATION WINDOW

#### STEP 6-1 TALK ING TO AN IP100H USER

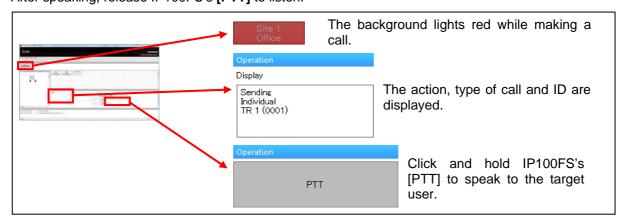
## When calling from the IP100FS to TR 1 (IP100H)



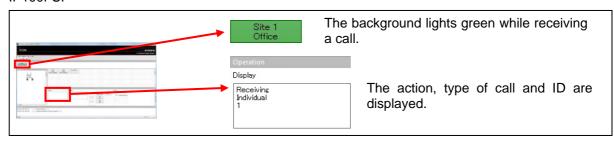
- (1) Turn ON TR 1's power, and start up the IP100FS.
- (2) Click [TR1] on the IP100FS to select the IP100H that you want to call.



(3) Click and hold IP100FS's **[PTT]**, and then speak into the microphone at a normal voice level. The IP100FS displays the following screen, and your voice is heard from TR 1's speaker. After speaking, release IP100FS's **[PTT]** to listen.

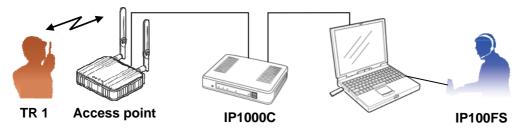


(4) Hold down TR 1 (IP100H)'s **[PTT]**, and then speak into the microphone at a normal voice level. The IP100FS displays the following screen, and then your voice is heard from the headset via through IP100FS.



After speaking, release TR 1's [PTT].

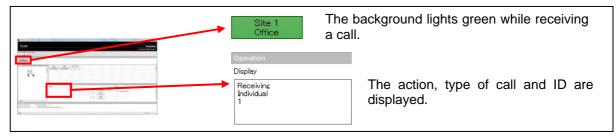
## When calling from TR 1 (IP100H) to the IP100FS



- (1) Turn ON TR 1's power (IP100H), and start up the IP100FS.
- (2) Push in to select the IP100FS's ID.

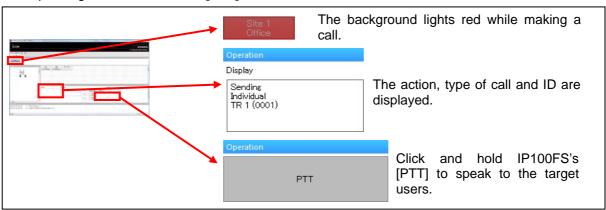
  While pushing and holding TR 1's [PTT], speak into the microphone at a normal voice level.

  The IP100FS displays the following screen, and then your voice is heard from the headset through the IP100FS.



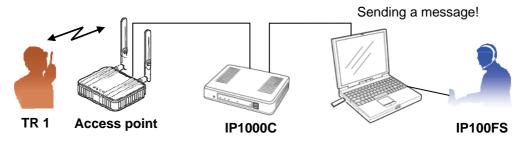
After speaking, release TR 1's [PTT].

(3) While clicking and holding the IP100FS's [PTT], speak into the microphone at a normal voice level. The IP100FS displays the following screen, and then your voice is heard from TR 1's speaker. After speaking, release IP100FS's [PTT].



## STEP 6-2 SEND A MESSAGE TO THE IP100H OPERATOR

## When sending a message from an IP100FS to a TR 1 (IP100H)



- (1) Turn ON TR 1's power (IP100H), and start up the IP100FS.
- (2) Click the message combo box, and then a drop-down list appears.



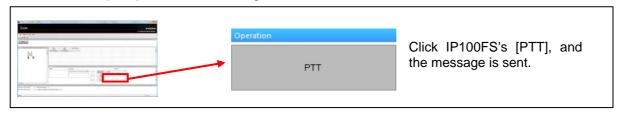
(3) Select the desired message from the list.



(4) Click [TR1] on the IP100FS to select the desired IP100H that you want to send a message to.

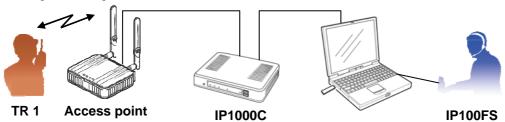


(5) Click IP100FS's [PTT] to send the message.



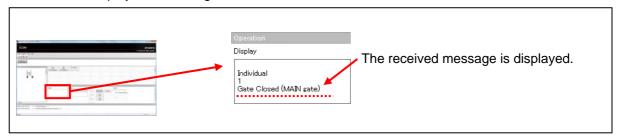
## When sending a message from a TR 1 (IP100H) to an IP100FS

Sending a message!



- (1) Turn ON TR 1's power, and start up the IP100FS.
- (2) Push Func to enter the message select mode, and then select a desired message.
- (3) Push uto select the IP100FS's ID.

Push TR1's **[PTT]** to send the selected message to the IP100FS The IP100FS displays the message, as shown below.



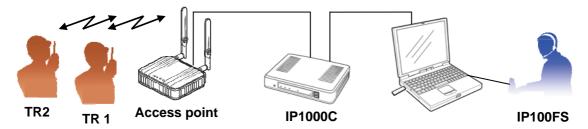
After sending, release TR1's [PTT].

#### STEP 6-3 USING THE LOCATION WINDOW

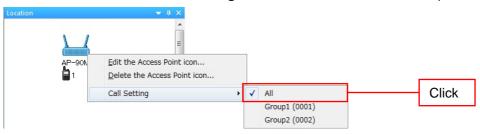
### When area calling from the IP100FS to an access point (All Call)

#### What is Area Calling?

If two or more access points are used on an IP network, you can communicate to only IP100Hs that are connected to a specified access point, by using the Area Calling function.



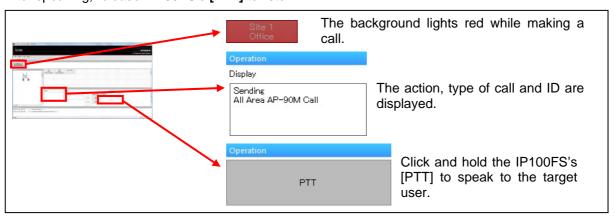
- (1) Right click on the access point icon, and then a drop down menu appears.
- (2) Move the mouse cursor to Call Setting, and then click All on the next drop down menu.



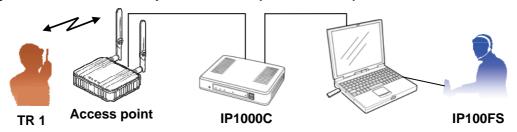
(3) Double-click the access point, and then the selection detail is displayed on the IP100FS screen.



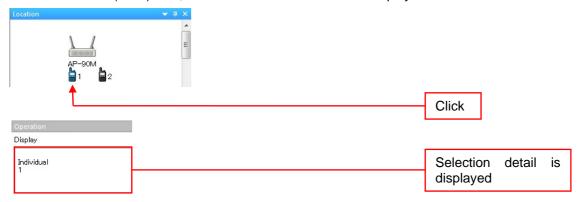
(4) Click and hold IP100FS's **[PTT]**, and then speak into the microphone at a normal voice level. The IP100FS displays the following screen, and your voice is heard from TR 1 and TR 2's speaker. After speaking, release IP100FS's **[PTT]** to listen.



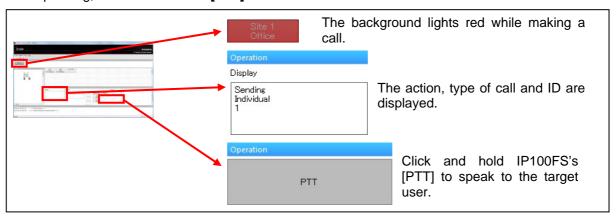
# When calling from the IP100FS to a specified IP100H (Individual Call)



(1) Click the IP100H (TR 1) icon, and then the selection detail is displayed on the IP100FS screen.



(2) Click and hold IP100FS's **[PTT]**, and then speak into the microphone at a normal voice level. The IP100FS displays the following screen, and your voice is heard from TR 1's speaker. After speaking, release IP100FS's **[PTT]** to listen.



# SECTION 3 Q & A

| CATEGORY | QUESTION  | ANSWER   |
|----------|---|--|
|          | If the IP100H is out of the service range,                                | The remote control lock is only activated  |
|          | and is locked by the IP100FS, does the                                    | when the IP100H is online. If you want to lock   |
|          | IP100H remain locked when it enters the                                   | the IP100H when it enters the range again,   |
|          | range again?  | delete the IP100H registration from the  |
|          |   | IP1000C.   |
|          | Is there any alarm function to indicate                                   | The IP100H has no alarm function, and the 🛣  |
|          | when the IP100H goes out of range?  | icon blinks  |
|          | Can the IP100H switch between the   | No. The IP100H cannot switch between the   |
|          | simplex mode and the full duplex mode?                                    | simplex and full duplex modes.   |
|          |   | When you connect the headset to the  |
|          |   | IP100H, you can operate in the full duplex mode.   |
|          | How can you read a message that is too                                    | Scroll the message from right to left.   |
|          | long to display on one line?  |  |
|          | How does the IP100H switch to a different                                 | The IP100H automatically switches to a   |
|          | access point (roaming)?   | different access point by checking the signal  |
| IP100H   |   | strength level.  |
|          |   | You can set the threshold of the signal  |
|          | The ID400LL cutementically designed and                                   | strength to switch.  |
|          | The IP100H automatically downloads firmware updates from the IP1000C when | The IP100H keeps an internal firmware copy. Therefore, the IP100H is turned ON using the |
|          | you turn ON the IP100H's power. If the                                    | previous firmware. However, sometimes  |
|          | IP100H's power is turned OFF while the                                    | after an interruption, the IP100H may not  |
|          | download is in progress, what happens?                                    | work properly.   |
|          | It takes about 38 seconds to be the                                       | It takes a certain amount of time to set data,   |
|          | usable condition after you turn ON the                                    | download address, and other processes;   |
|          | IP100H. Is it normal?   | therefore the waiting time is necessary.   |
|          | Is it possible to operate full-duplex without                             | No, you cannot use full-duplex without a   |
|          | a headset?  | headset.   |
|          | Is it possible to increase the IP100H                                     | You cannot increase the IP100H output  |
|          | output power?   | power.   |
|          | What is necessary to expand the   | Simply add more access points to expand the  |
|          | communication coverage area?  | communication coverage area.   |
| IP100FS  | Can the dispatcher immediately see when                                   | The IP100H can be used about 40 seconds  |
|          | a user turns a terminal ON or OFF?  | after turning it on. This is a system  |
|          |   | specification. The IP100H needs that time to collect information from the IP1000C        |
|          |   |  |
|          |   | controller, set data and other processes.  |

| CATEGORY | QUESTION   | ANSWER  |
|----------|--|---|
|          | What is difference between an area and a site?   | An area is the communication coverage area of a single access point. A Site is where the IP1000C and the connected access points are physically located.  |
|          | Are there any regulation problems in making telephone calls through an IP100H?   | Check with your local regulations before considering using the system for telephone calls.  |
|          | Up to 100 sets of the IP100H can connect to a IP1000C. However, if you have 120 sets of IP100H, and you turn OFF 20 of them, can we use the remaining 100 IP100Hs? | IP100H's number must be registered. Therefore, more than 100 IP100Hs cannot be registered.  |
|          | If 10 people try to talk at the same time, can their communication be heard and understood?  | The voice audio may be garbled. This differs depending on several factors. Up to 4 persons can talk at the same time.   |
|          | Is it possible to have detailed log information for security purposes? (Example: Transceiver / Access time / Access point information)                             | Not at this time.   |
| System   | How do you upgrade the controller from a 20 transceiver system to a 100 transceivers system?   | At this time you cannot use the setting data of the IP1000C 20 transceiver version to configure the 100 transceiver version. The format is different.   |
|          | How do you recover the system if the IP1000C controller breaks down?   | You can exchange the controller with one of the same version, and then install the original setting data from a backup that you made on a USB flash drive.  |
|          |  | <b>NOTE:</b> There is no compatibility between 20 transceiver version and 100 transceiver version setting data.   |
|          | Is it possible to operate the IP Advanced Radio system in a public Wi-Fi network?  | If you are a public Wi-Fi network provider and you want to use the system in your network, you can install the IP1000C in the network. In such a case, if you do, we strongly recommend that you use different SSID to separate the public Wi-Fi and the IP Advanced Radio system in the network. |
|          |  | NOTE: The IP Advanced Radio system is not designed to be used in a public Wi-Fi network. Therefore, we don't recommend you to use the system in a public Wi-Fi network.   |

| CATEGORY        | QUESTION  | ANSWER   |
|-----------------|---|--|
|                 | Is there any problem or function limitation when using 3rd party access points, rather than Icom access points? | Almost any access point can be used. But, we recommend you to use Icom's access point.   |
| Wireless<br>LAN | How can we know when the number of IP100Hs simultaneously used exceeds the maximum limit?                       | Simultaneously communicating on 12 IP100H is the maximum number recommended. The audio quality from the speaker may be decreased. Icom's access point can set a limitation on the number of terminals that can connect to the system by setting the CAC (Call Admission Control) function to help limit decreased audio quality.                   |
|                 | Can we use an IEEE802.11N access point?   | Yes, you can use IEEE802.11N access points. You can also use IEEE802.11A/G; 11B/G/N for 2.4GHz and 11A/N for 5 GHz.  |
| Access<br>point | Is there a problem using only one SSID?   | It is better to have an exclusive SSID for the IP Advanced Radio system. Current WLAN access points have a multi-SSID function so you should consider an exclusive SSID for the IP Advanced Radio System. If the network for an IP Advanced Radio system and WLAN for guests is separated by different SSID, the separated network is more secure. |
|                 | How many access points can connect to a site system?  | If the access points are set in one area, the maximum number of access points depends on the Wi-Fi channel interference in the area. If the cell and network design is well organized, you can basically connect as many access points as you need.  |

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