

Body Worn Camera
CONFIGURATION GUIDE

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Documentation Information

This section describes the conventions and revision history of this document.

Documentation Conventions

Instruction Conventions

Icon	Description	
Tip	Indicates information that can help you make better use of your product.	
❷ Note	Indicates references that can further describe the related topics.	
Caution	Indicates situations that could cause data loss or equipment damage.	
Warning	Indicates situations that could cause minor personal injury.	
Danger	Indicates situations that could cause major personal injury or even death.	

Notation Conventions

Item	Description	Example
	Denotes menus, tabs, parameter names,	To save the configuration, click Apply .
Boldface	window names, dialogue names, and	The Log Level Settings dialogue box appears.
	hardware buttons.	Press the PTT key.
		The screen displays "Invalid Battery!".
	Denotes messages, directories, file names,	Open "PDT_PSS.exe".
	folder names, and parameter values.	Go to "D:/opt/local".
		In the Port text box, enter "22".
>	Directs you to access a multi-level menu.	Go to File > New .
Italic	Denotes document titles.	For details about using the DWS, refer to the Dispatch Workstation User Guide.
Courier New	Denotes commands and their execution results.	To set the IP address, run the following command: vos-cmd - m name IP

Revision History

Document Version	Product Version	Release Date	Description
00	V1.0	November 2019	Initial release.

Configuration Guide Overview

1. Overview

This document instructs you how to configure the VM580D Body Worn Camera (BWC) through the Smart Mobile Device Management (MDM) Professional. Connecting your BWCs to the Smart MDM Professional through the wired or wireless mode, you can program and upgrade the BWCs in batches.

2. Smart MDM Professional Preparation

2.1 Preinstallation

Before installing the Smart MDM Professional, prepare the items listed in the following table.

Item	Requirement
Installation package of the Smart MDM Professional	Contact your dealer to obtain the package of the V2.7.04.000.
System license (optional)	Used to authorize the number of manageable devices and obtain the permanent usage right of the Smart MDM Professional. Contact your dealer to obtain the license. Note The trial period of the Smart MDM Professional is 90 days. During the trial period, the Smart MDM Professional can manage up to two Smart MDM Professional clients, up to 50 multi-mode advanced radios, and other devices without number limit. If the trial period expires or you want to manage more devices, import a system
Connection mode, IP address, and port number of the Smart MDM Professional server	license. Contact the server administrator to obtain these items.
Documentation package of the BWC	Contact your dealer to obtain the documentation package (.zip).
Installation package of the Integrated Device Station (IDS)	Contact your dealer to obtain the package of the V2.7.04.000.
PC45 programming cable	Used to connect the BWC to the Smart MDM Professional. Contact your dealer to obtain the cable.

2.2 Installation

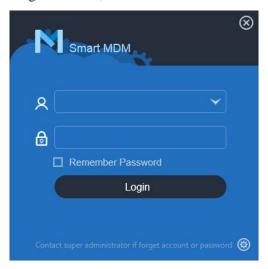
Install the Smart MDM Professional client and IDS.

2.3 Basic Operations

2.3.1 Login

If you are a common administrator, submit a request to register with an administrator station before logging in to the Smart MDM Professional client for the first time. You can log in to the client only after your request is approved by the super administrator

- 1. Start the Smart MDM Professional client.
- 2. In the lower-right corner of the login interface, click



3. Enter the IP address and port number of the Smart MDM Professional server, and then click **OK**.



4. Enter the user name and password of the super administrator, and then click **Login**.

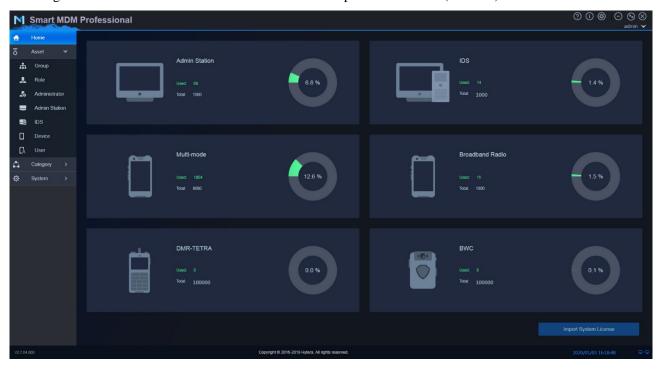
The default user name and password of the super administrator are "admin" and "111111" respectively. You can select **Remember Password** to make the system save your login information for the next login.

2.3.2 Logout

In the upper-right corner of the main interface, click your account, and then select **Logout**.

2.4 (Optional) System License Import

1. Log in to the Smart MDM Professional client as the super administrator ("admin").



2. In the lower-right corner of the **Home** tab, click **Import System License**, and then select the license file from the local folder.

3. Asset Management

3.1 Asset Management as a Super Administrator

As a super administrator, you can manage assets including groups, roles, common administrators, administration stations, IDSs, and devices.

3.1.1 Group Management

The Group Management feature allows you to manage the IDSs, BWCs, and common administrators in groups.

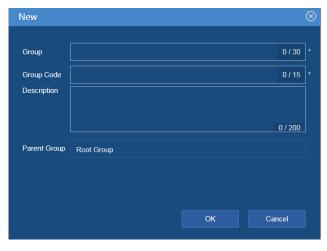
Creating a Group

1. In the left navigation pane, go to **Asset** > **Group**.



2. In the **Operation** column, click

The New dialog box appears.



3. Enter the name, code, and description of the group, and then click **OK**.

Related Operation

If you want to	Then
Search for a group	In the search box, enter the group name, and then click Search .
View group details	In the Operation column, click following a group.

If you want to	Then	
	You can view the administrators, IDSs, and devices in this group.	
	1. In the Operation column, click following a group.	
Edit the group information	2. In the Edit dialog box, edit related parameters.	
	3. Click OK .	
Delete a group	In the Operation column, click following a group.	

3.1.2 Role Management

The Role Management feature allows you to manage permissions of the common administrators by role.

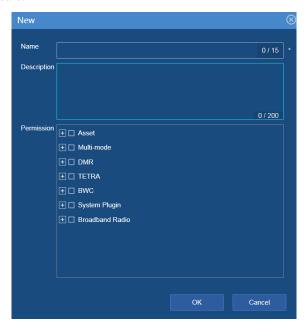
Creating a Role

1. In the left navigation pane, go to Asset > Role.



2. In the upper-right corner of the right pane, click **New**.

The **New** dialog box appears.



3. Enter the role name and description, and then select the permissions.

4. Click **OK**.

Related Operation

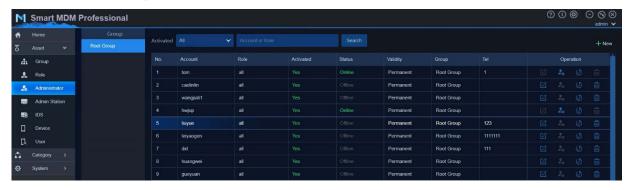
If you want to	Then
Search for a role	In the search box, enter the role name, and then click Search .
View role details	In the Operation column, click following a role. You can view the common administrators with this role.
Edit the role information	 In the Operation column, click following a role. In the Edit dialog box, edit related parameters. Click OK.
Delete a role	In the Operation column, click following a role.

3.1.3 Administrator Management

The Administrator Management feature allows you to manage the common administrators who are in charge of BWCs.

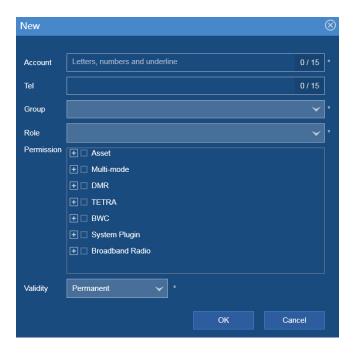
Creating an Administrator

1. In the left navigation pane, go to **Asset** > **Administrator**.



2. In the upper-right corner of the right pane, click **New**.

The **New** dialog box appears.



3. Specify related parameters, and then click **OK**.

Related Operation

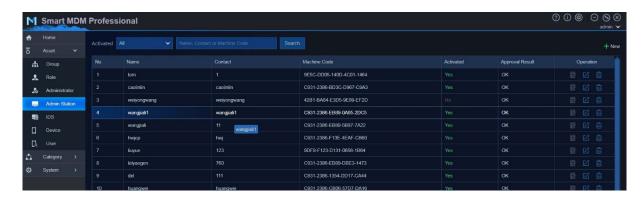
If you want to	Then
Search for an administrator	In the search area, select the status or enter an account or a role, and then click Search .
Edit the administrator information	 In the Operation column, click following an administrator. In the Edit box, edit the related parameters. Click OK.
Force an administrator to go offline	In the Operation column, click following an administrator. The administrator will be offline and cannot log in again in 10 minutes.
Reset the password of an administrator	In the Operation column, click of following an administrator. The password is reset to "111111".
Delete an administrator	In the Operation column, click following an administrator.

3.1.4 Administration Station Management

The Administration Station Management feature allows you to add a PC as an administrator station on which the common administrator can log in to the Smart MDM Professional client.

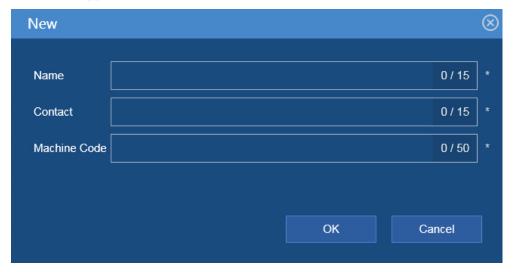
Creating an Administrator Station

1. In the left navigation pane, go to **Asset** > **Admin Station**.



2. In the upper-right corner of the right pane, click **New**.

The New dialog box appears.



3. Enter the name, contact, and machine code of the PC where the Smart MDM Professional client is installed, and then click **OK**.



Before the first login, the common administrator can submit a registration request for the administrator station. The administration station can be established only after the super administrator approves the request.

Related Operation

If you want to	Then	
Search for an administration station	In the search area, select the status or enter a name, contact, or machine code, and then click Search .	
Edit the information of an administration station	 In the Operation column, click following an administrator station. In the Edit box, edit the related parameters. 	

If you want to	Then	
	3. Click OK .	
Approve an administration station request	In the Operation column, click following an administration station.	
Delete an administration station	In the Operation column, click following an administration station.	

3.1.5 Workstation Management

The Workstation Management feature allows you can add a PC as a workstation on which the common administrator can log in to the IDS.

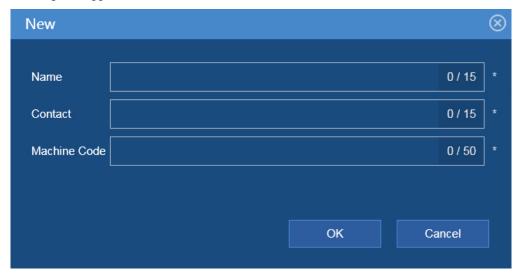
Creating a Workstation

1. In the left navigation pane, go to Asset > IDS.



2. In the upper-right corner of the right pane, click New.

The **New** dialog box appears.



3. Enter the name, contact, and machine code of the PC where the IDS is installed, and then click **OK**.



The common administrator can submit a registration request for the workstation before logging to the IDS for the first time. The workstation station can be established only after the super administrator approves the request.

Related Operation

If you want to	Then
Search for a workstation	In the search area, select the status or type a name, contact, or machine code, and then click Search .
Edit the workstation information	 In the Operation column, click following a workstation. In the Edit box, edit the related parameters. Click OK.
Approve a workstation request	In the Operation column, click following a workstation.
Delete a workstation	In the Operation column, click following a workstation.

3.1.6 Device Management

The Device Information Management feature allows you to manage BWCs.

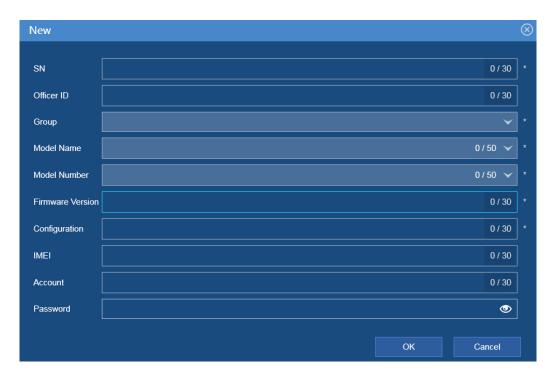
Importing a Device

1. In the left navigation pane, go to **Asset** > **Device**, and then click **BWC**.



2. In the upper-right corner of the right pane, click **New**.

The New dialog box appears.



3. Specify related parameters, and then click **OK**.



To import BWCs in batches, you can click **Import**, and then select the document package (.dev or .zip) from the local folder.

Related Operation

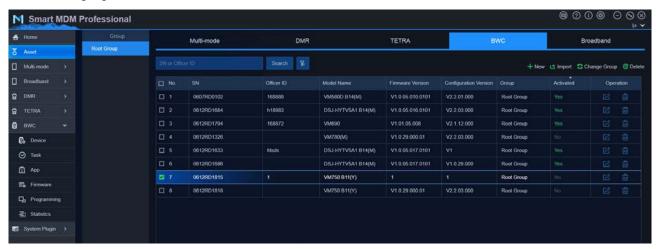
If you want to	Then
Search for a BWC	Do one of the following:
	• In the search area, enter the serial number or officer ID, and then click Search.
	● In the search area, click , select the model or activation status or enter
	keywords, and then click OK .
Change the group to which a BWC belongs	Select a BWC, and then click Change Group.
	2. Select a group, and then click OK .
Delete a BWC	In the Operation column, click following a BWC.

3.2 Asset Management as a Common Administrator

As a common administrator, you can manage the BWCs in your group.

- 1. Log in to the Smart MDM Professional client as the common administrator.
- 2. In the left navigation pane, click **Asset**.

3. In the right pane, click **BWC**.



4. Click **New**, **Import**, **Change Group**, or **Delete** to manage the BWCs information.

For details, see 3.1.6 Device Management.

4. BWC Connection

To connect the BWC to the Smart MDM Professional through the wired mode, you have to first connect the BWC to the IDS.

- 1. (Optional) Connect the IDS to the Smart MDM Professional server.
 - a. Start the IDS.
 - b. In the upper-right corner, click .

The login dialog appears.

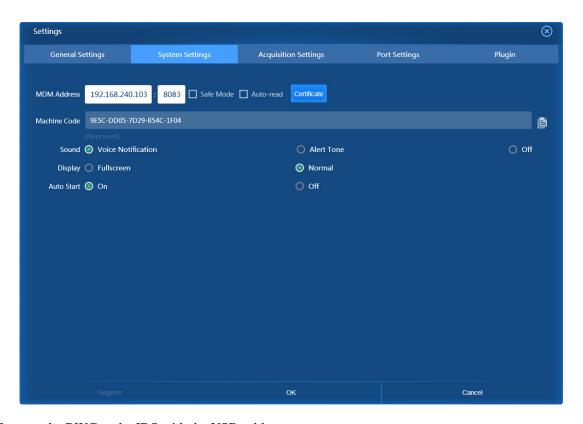


c. Enter the user name and password of the administrator, and then click **Login**.

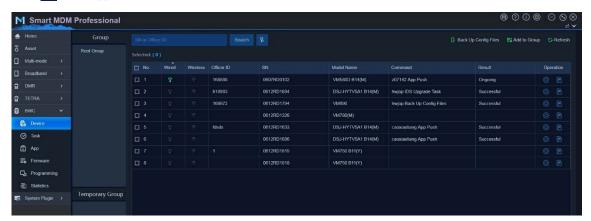
The default user name and password of the super administer are "admin" and "99999999" respectively.

- d. In the upper right corner of the main interface, click and then click .
- e. Click System Settings.
- f. Enter the IP address and port number of the Smart MDM server, select Auto-read, and then click OK.

Configuration Guide BWC Connection



- 2. Connect the BWC to the IDS with the USB cable.
- 3. Register the workstation.
 - a. In the lower-left corner of the System Settings interface, click Register.
 - b. Enter the name and contact of the workstation, and then click **OK**.
 - c. Log in to the Smart MDM Professional client as the super administrator, and then approve the workstation request.
- 4. Log in to the Smart MDM Professional client as the common administrator.
- 5. In the left navigation pane, go to **BWC** > **Device**.
 - If the \(\psi \) icon appears, the BWC is connected to the Smart MDM Professional.



5. BWC Management

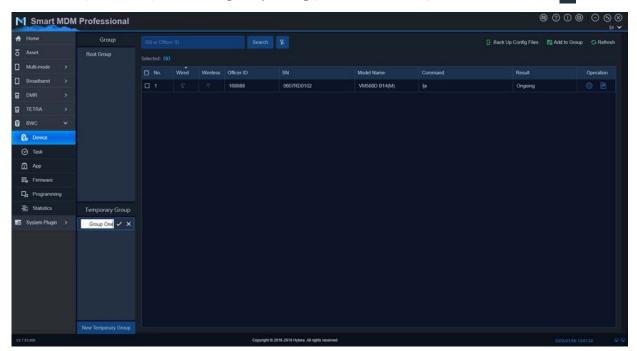
The BWC Management feature allows you to manage BWCs in your group.

To access the BWC Management interface, log in to the Smart MDM Professional client as the common administrator, and then go to BWC > Device.

5.1 Creating a Temporary Group

You can manage the BWCs through temporary groups.

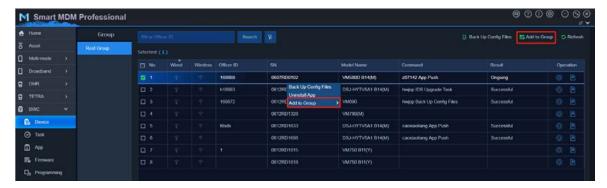
To create a temporary group, in the **Temporary Group** pane, enter the group name, and then click



5.2 Adding a BWC to a Temporary Group

Add a BWC to a temporary group through either of the following methods:

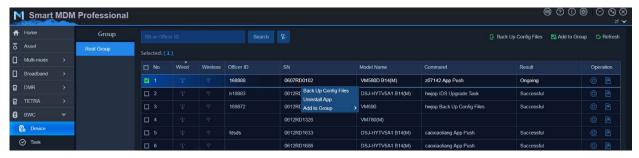
- Select a BWC, click **Add to Group** in the upper-right corner, and then select the group.
- Right-click a BWC, select **Add to Group**, and then select the group.



Configuration Guide BWC Management

5.3 Sending a Command to a BWC

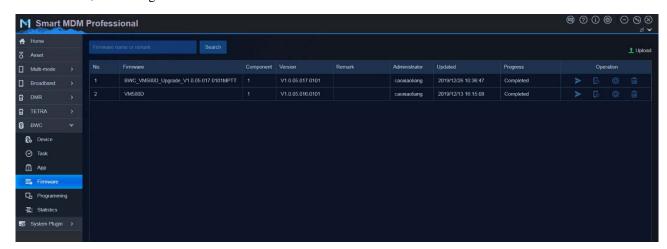
In the right pane, right-click a BWC, and then select a command to send.



6. Firmware Management

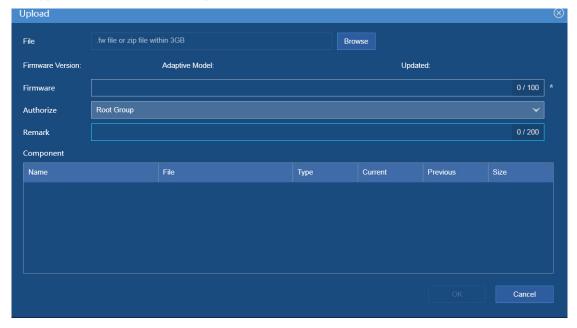
The Firmware Management feature allows you to upgrade the firmware of BWCs.

To access the Firmware Management interface, log in to the Smart MDM Professional client as the common administrator, and then go to BWC > Firmware.



6.1 Uploading the Firmware

1. In the upper-right corner of the right pane, click **Upload**.

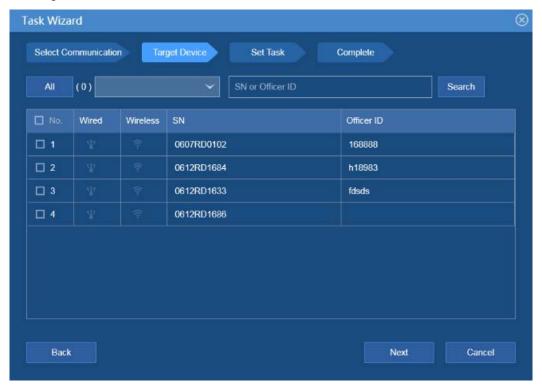


- 2. Click **Browse**, and then import the firmware package (.fw or .zip).
- 3. Specify related parameters, and then click **OK**.

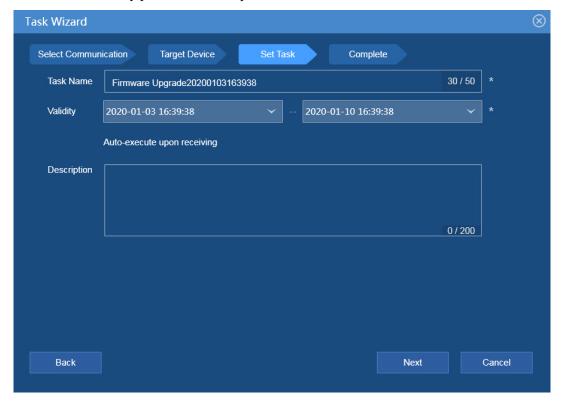
6.2 Pushing the Firmware

- 1. In the **Operation** column, click following the firmware to push.
- 2. In the Task Wizard dialog box, select the communication mode and IDS, and then click Next.

3. Select the target BWC, and then click **Next**.



4. Set the task name, validity period, and description, and then click **Next**.

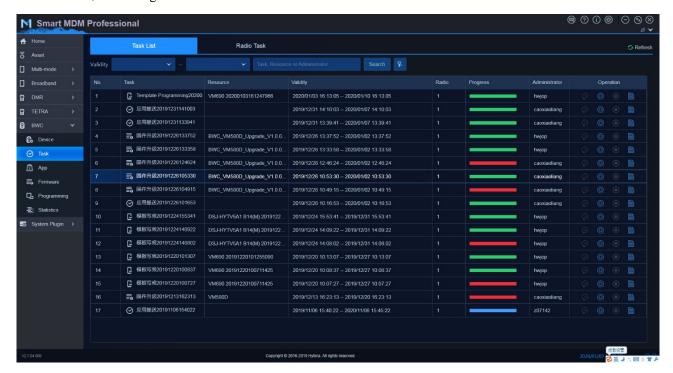


5. Confirm the task information, and then **OK**.

7. Task Management

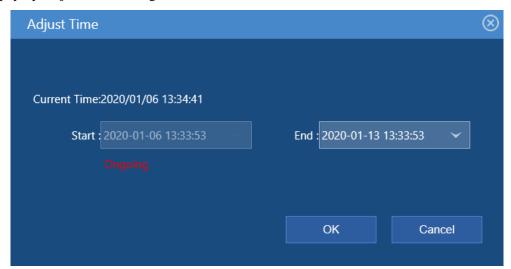
The Task Management feature allows you to manage the firmware tasks.

To access the Task Management interface, log in to the Smart MDM Professional client as the common administrator, and then go to BWC > Task.



7.1 Adjusting the Task Time

- In the Operation column, click following a task.
- 2. In the pop-up **Adjust Time** dialog box, set the start and end time of the task, and then click **OK**.

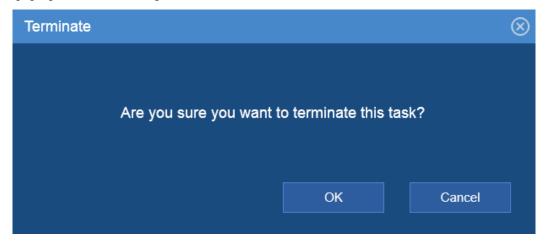


7.2 Terminating a Task

In the Operation column, click following a task.

Configuration Guide Task Management

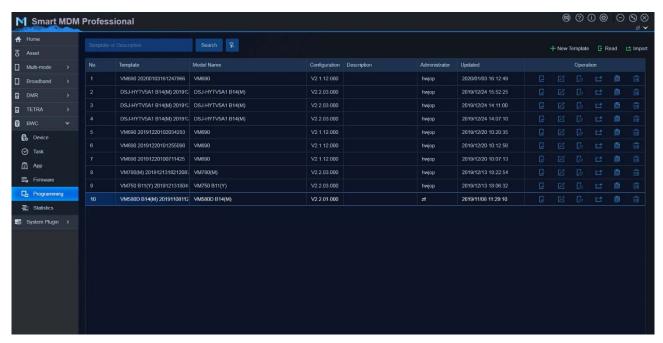
2. In the pop-up **Terminate** dialog box, click **OK**.



8. Programming by Template

The Programming by Template feature allows you to program BWCs by the template.

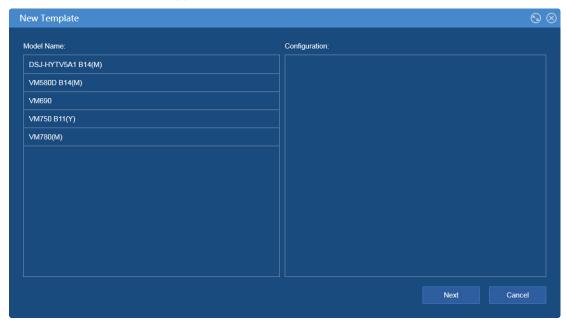
To access the Template Programming interface, log in to the Smart MDM Professional client as the common administrator, and then go to **BWC** > **Programming**.



8.1 Creating a Template

1. In the upper-right corner of the **Programming** interface, click **New Template**.

The New Template dialog box appears.



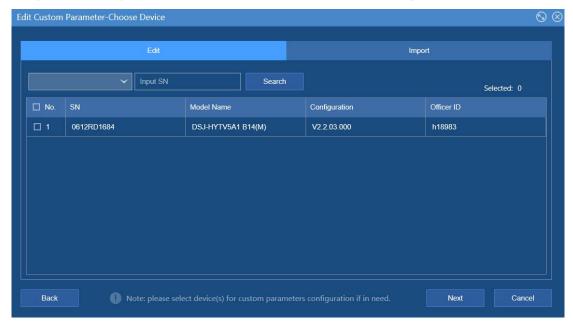
2. Select the model name and configuration version, and then click **Next**.

3. Configure public parameters, and then click **Next**.



For details of public parameter configurations, see 10 Public Parameter Configuration.

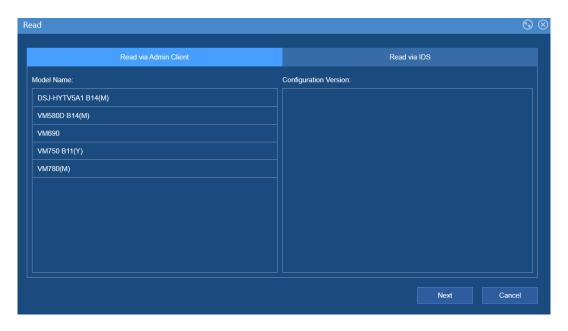
4. If multiple BWCs are programmed simultaneously, configure customized parameters.



- a. Select the configuration mode.
 - •Edit parameters: Click Edit, select a target BWC, and then click Next.
 - Import parameters: Click **Import**, click **Browse** to import the .csv file, select a target BWC, and then click **Next**.
- b. Click , configure parameters in the pop-up dialog box, and then click **OK**.
- 5. Click Next.
- 6. In the **Done** dialog box, enter the template name, and then click **OK**.

8.2 Programming After Reading

- 1. In the upper-right corner of the **Programming** interface, click **Read**.
- 2. In the **Read** dialog box appears.



- 3. Select the reading mode, and then click **Next**.
- 4. After the reading is complete, configure public parameters, and then click **Next**.



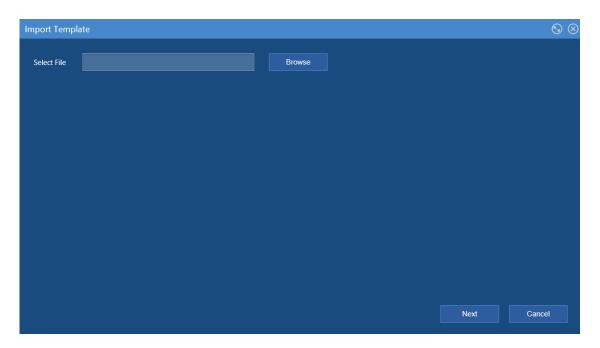
For details of public parameter configurations, see 10 Public Parameter Configuration.

- 5. Configure customized parameters, and then click **Next**.
- 6. In the **Done** dialog box, enter the template name, and then click **OK**.

8.3 Importing a Template

1. In the upper-right corner of the **Programming** interface, click **Import**.

The Import Template dialog box appears.



- 2. Click **Browse** to import the local configuration template, and then click **Next**.
- 3. Configure public parameters, and then click **Next**.



For details of the public parameter configurations, see 10 Public Parameter Configuration.

- 4. Configure customized parameters, and then click **Next**.
- 5. In the **Done** dialog box, enter the template name, and then click **OK**.

9. Report Management

The Report Management feature allows you to perform statistics on resources, BWCs, tasks, and time periods. The statistical results will be displayed in tables and charts to help you understand the situation of BWC usage and task execution.

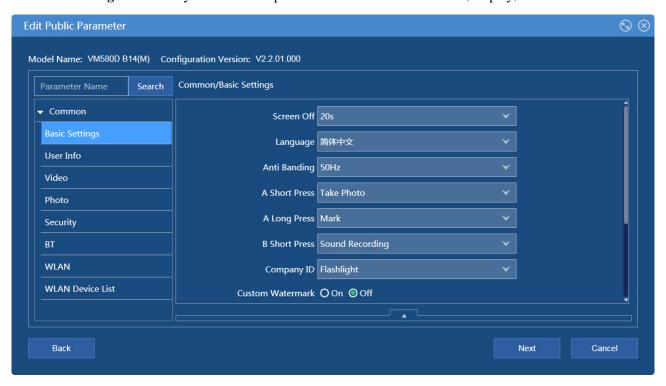
To access the Report Management interface, log in to the Smart MDM Professional as a common administrator, and then go to BWC > Statistics.



10. Public Parameter Configuration

10.1 Basic Settings

The Basic Settings tab allows you to set basic parameters related to the shortcuts, display, and watermark.



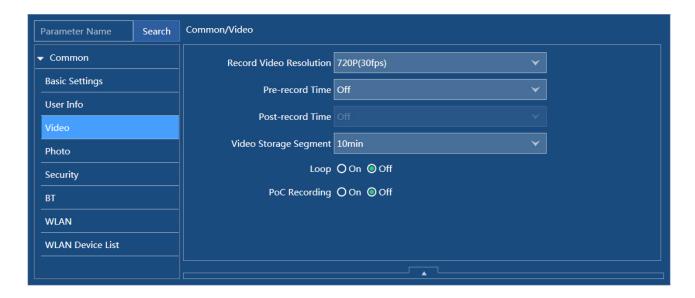
10.2 User Information

The User Info tab allows you to set the information on the owner of the BWC.



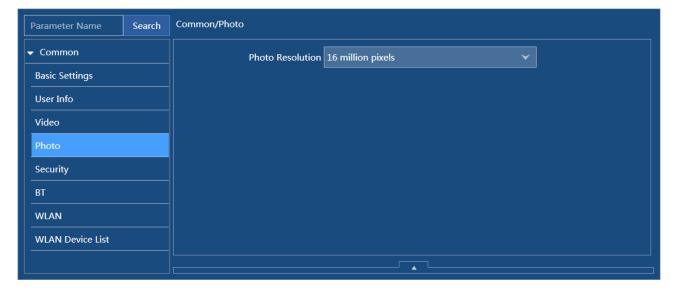
10.3 Video

The **Video** tab allows you to set the parameters related to video recording.



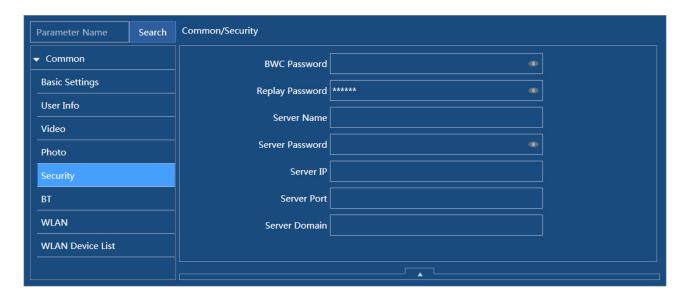
10.4 Photo

The **Photo** tab allows you to set the resolution for photo taking.



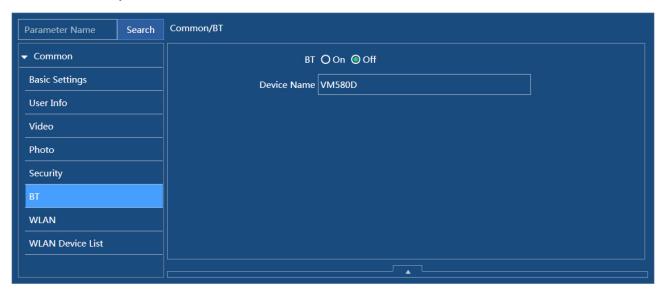
10.5 Security

The **Security** tab allows you to set the BWC password, playback password, and server-related information.



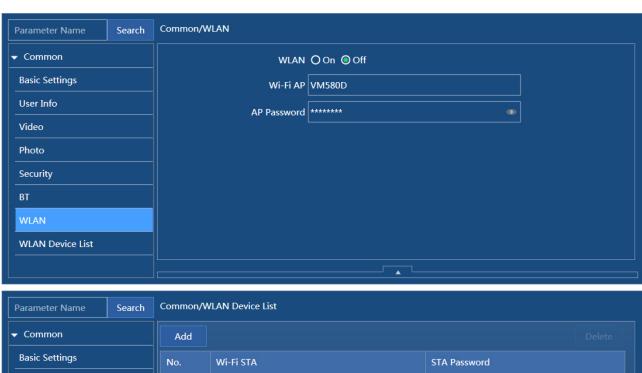
10.6 BT

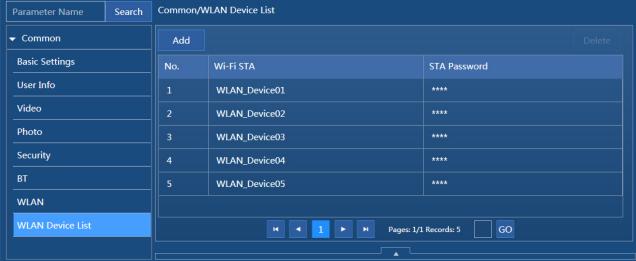
The BT tab allows you to set the BT name and enable or disable the BT feature.



10.7 WLAN

The WLAN tab and WLAN Device List tab allow you to enable or disable the WLAN feature, and set the WLAN devices and network password.





11. Abbreviations

Abbreviations	Full Name
IDS	Integrated Device Station
MDM	Mobile Device Management
PTT	Push-to-Talk
WLAN	Wireless Local Area Networks



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